



University of California  
San Francisco

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# The Nursing Labor Market in California: Still in Surplus?

May 2013

# Today's presenters

- **Joanne Spetz**
  - Professor at the Philip R. Lee Institute for Health Policy Studies, University of California, San Francisco
- **Teri Hollingsworth**
  - Vice President, Human Resources Services, Hospital Association of Southern California
- **Judee Berg**
  - Executive Director of the California Institute for Nursing & Health Care

# Goals for this webinar

- **Learn how Chief Nursing Officers perceive the current RN labor market**
- **Track the latest hospital vacancy and turnover data**
- **Understand how recently-graduated nurses are faring**
- **Link employer and nurse perceptions with recent data on RN employment and education**
- **Measure the impact of enrollment trends on forecasts of future supply and demand**
- **Identify next steps for ensuring an adequate nurse supply**

# The collaboration

- **Betty Irene Moore Nursing Initiative**
- **Philip R. Lee Institute for Health Policy Studies, University of California, San Francisco**
- **California Institute for Nursing & Health Care**
- **Hospital Association of Southern California**

## Acknowledgements & thanks to...

- California Hospital Association
- Hospital Council of Northern & Central California
- Hospital Association of San Diego & Imperial Counties
- UCSF Staff & Interns: Tim Bates, Lela Chu, Jessica Lin, Dennis Keane, Fletcher Munksgard, Glenda Tam

# What is going on in our RN labor market?

- **More than a decade of severe shortage, 1998-2008**
- **Reports of nurse surplus 2009-now**

**Context: Ongoing recession, high unemployment, severe regional differences**

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# Survey of Chief Nursing Officers

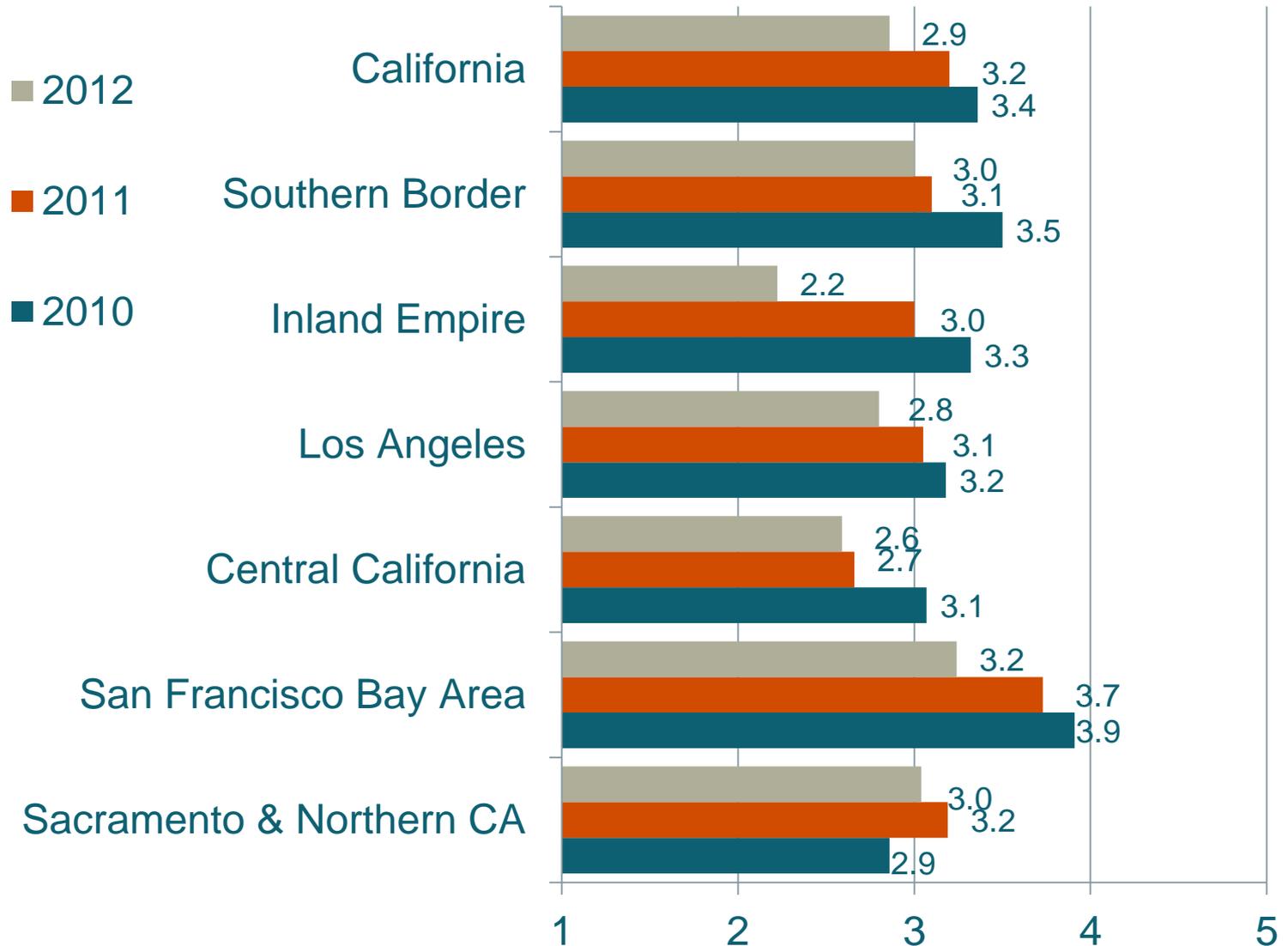
- **Fielded by UCSF**
- **Funded by Gordon & Betty Moore Foundation**
- **Web-based survey with option to return paper survey via fax or email**
- **Questions based on previous CINHC survey and National Forum of State Nursing Centers “Minimum Demand Data Set” recommendations**
- **Five surveys conducted**
  - Fall 2010, Spring 2011, Fall 2011, Spring 2012, Fall 2012
  - Spring surveys & Fall 2012 conducted solely for CNOs
  - Fall 2010 and 2011 included HR data

# Perceptions of employers



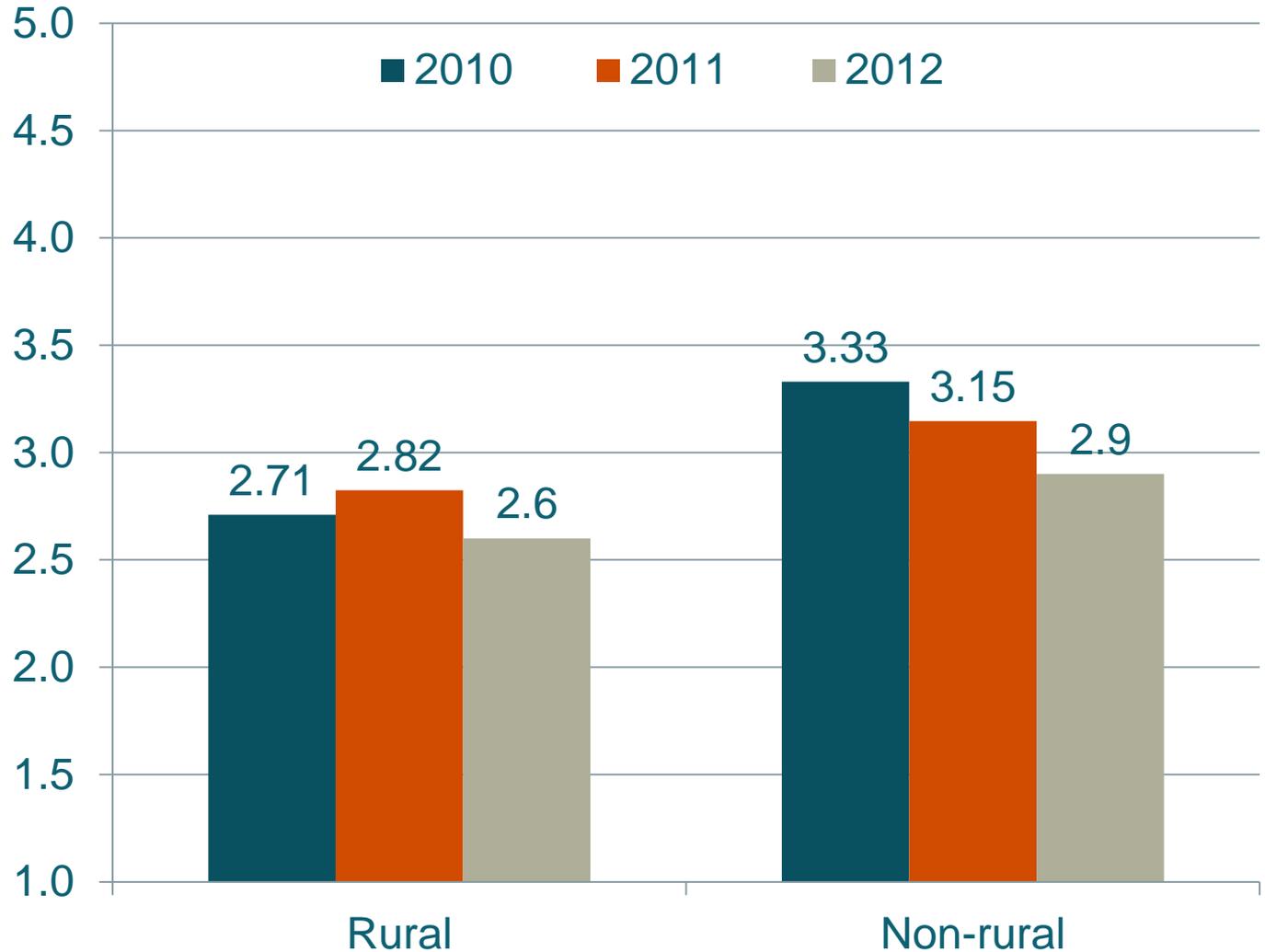
- High demand: difficult to fill open positions
- Moderate demand: some difficulty filling open positions
- Demand is in balance with supply
- Demand is less than supply available
- Demand is much less than supply available
- Other

# Differences across regions



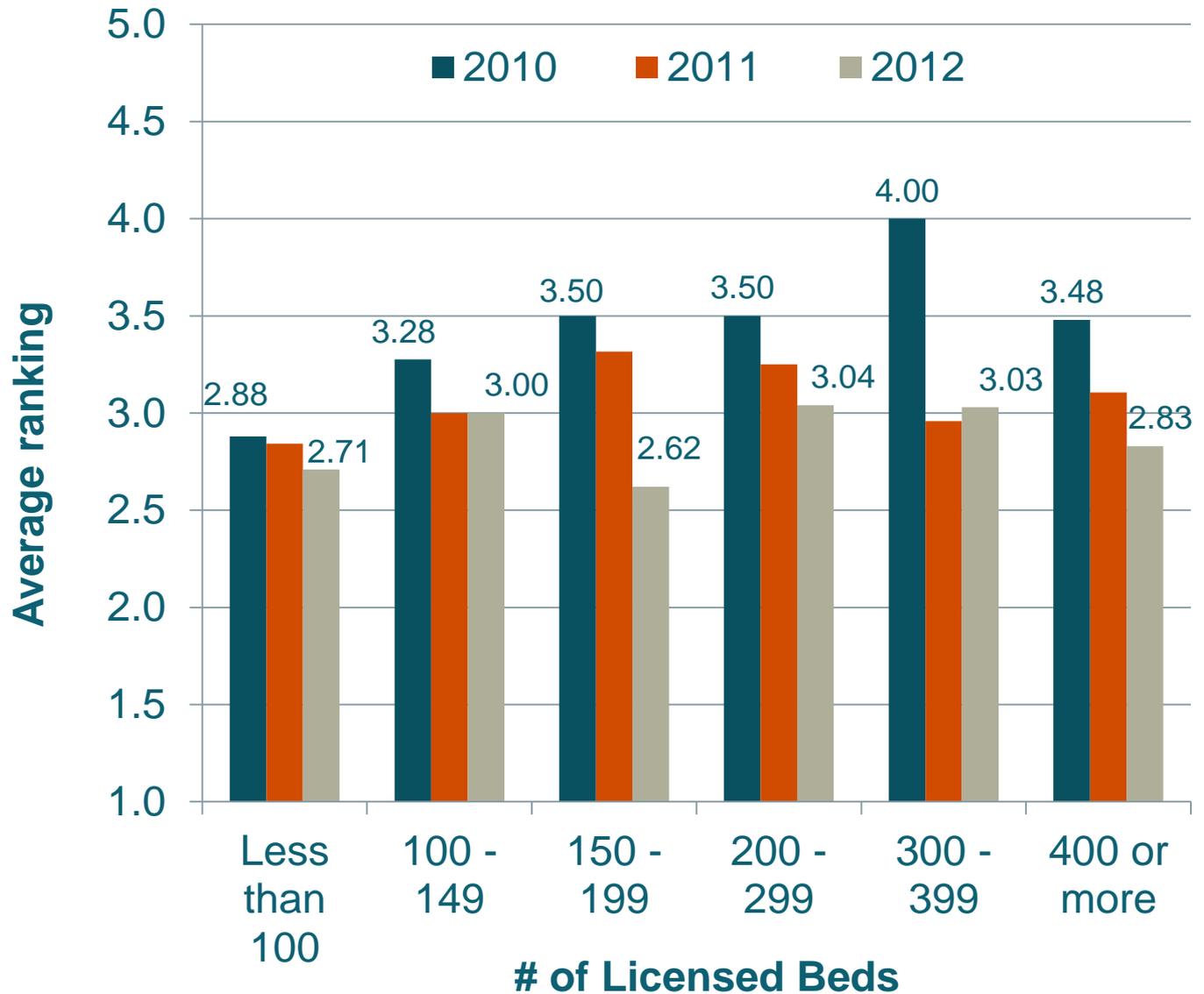
Lower number = more shortage

# Rural versus urban perceptions



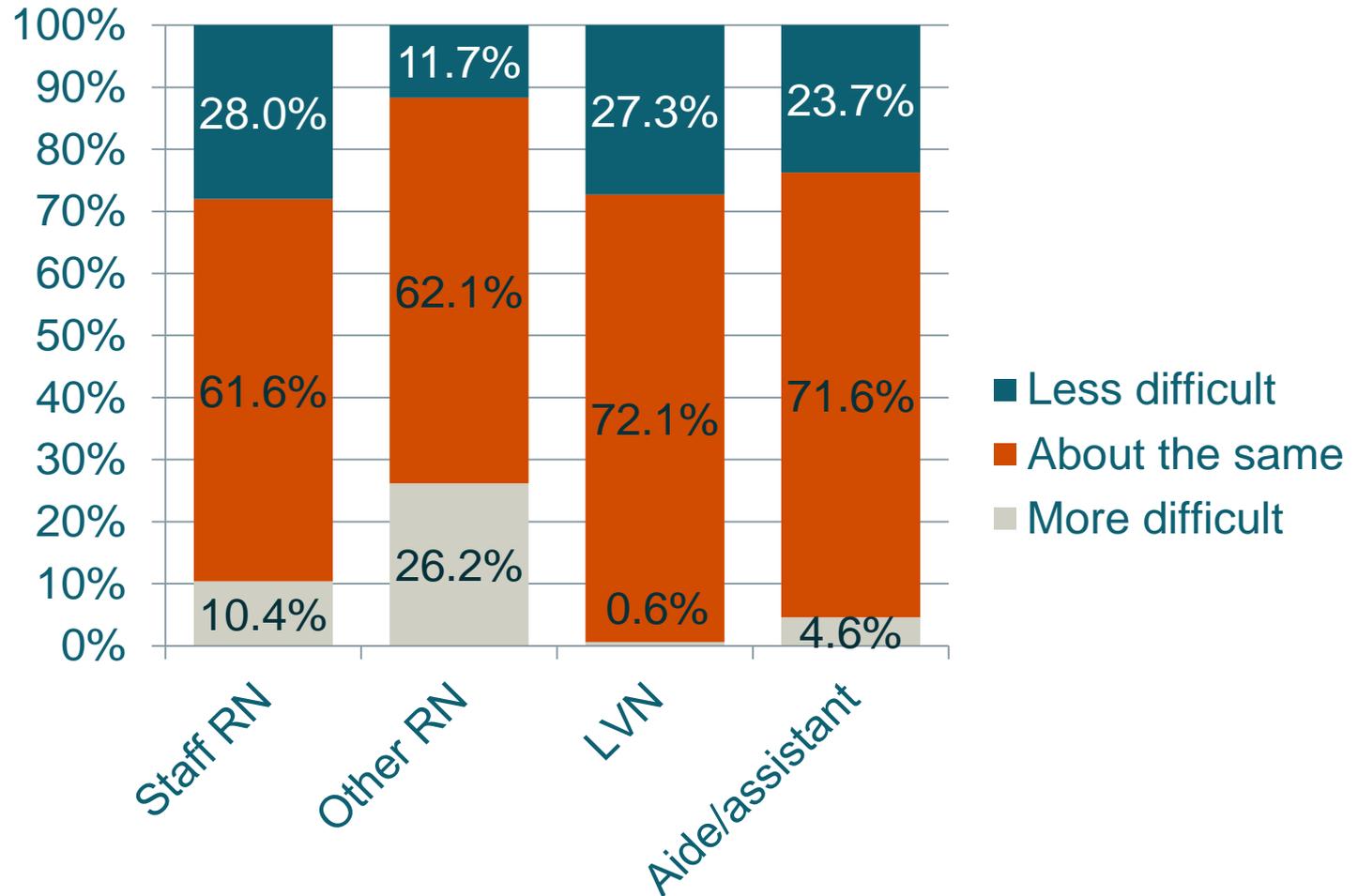
Lower number = more shortage

# Differences by hospital size

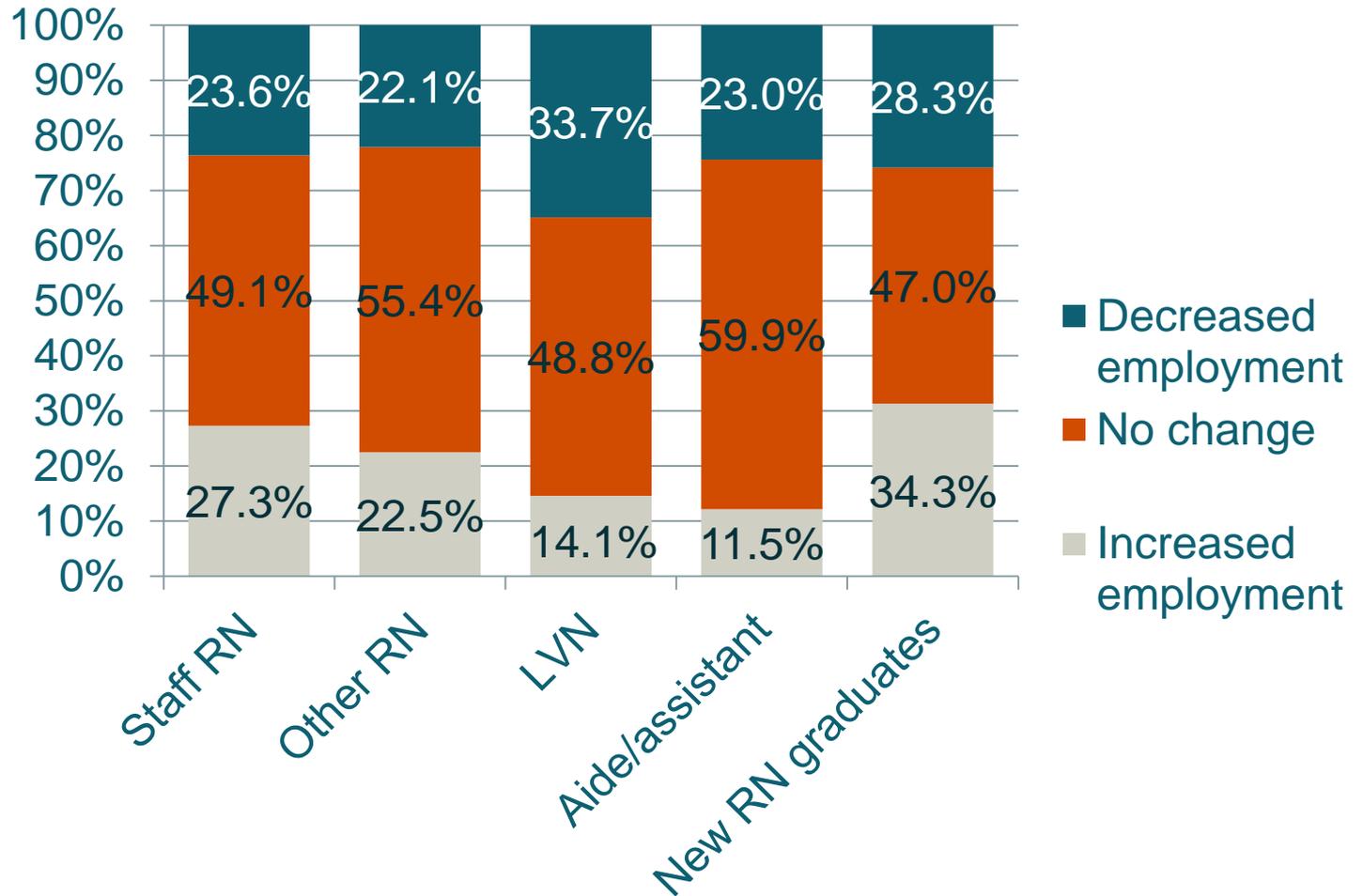


Lower number = more shortage

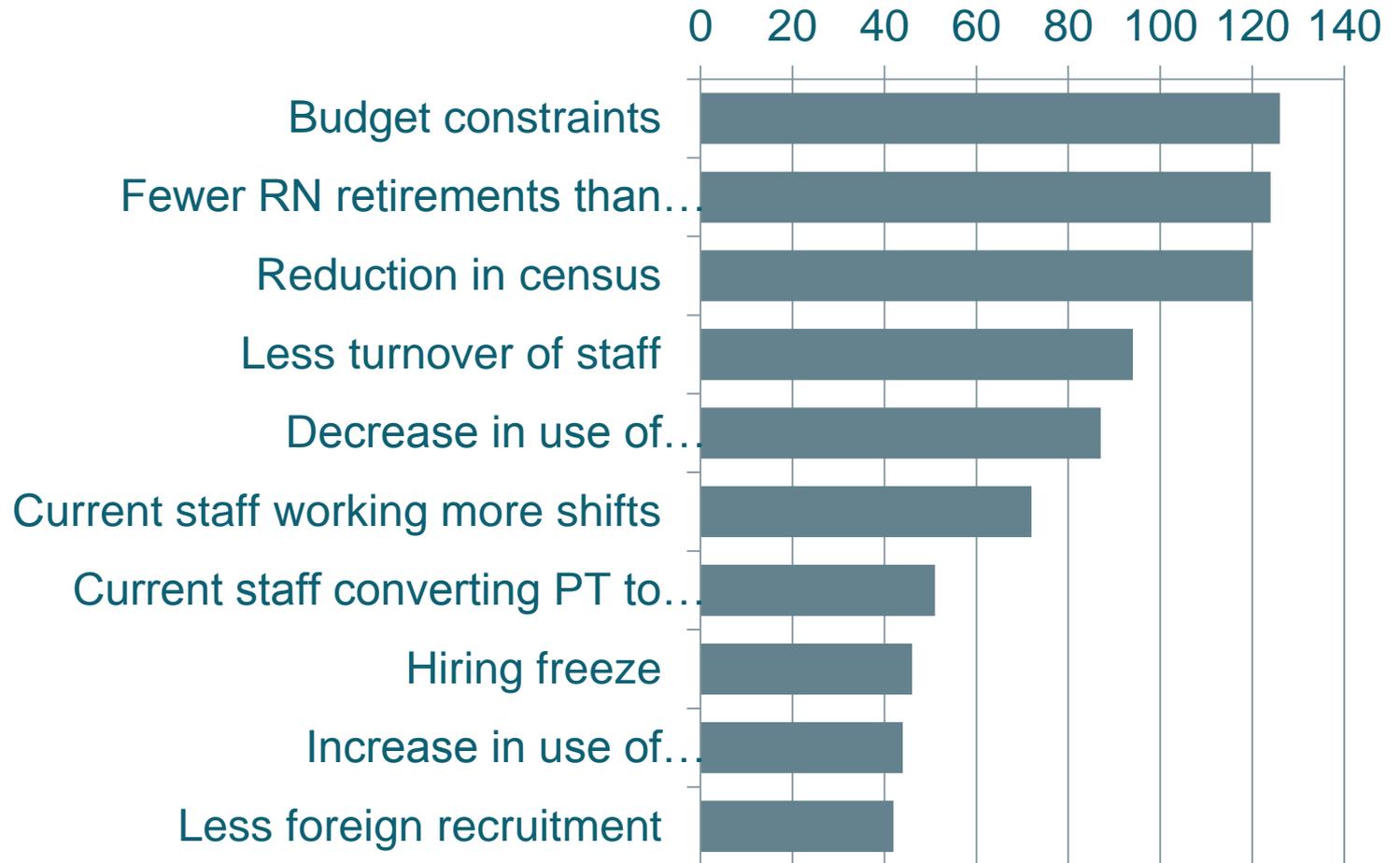
# Change in difficulty recruiting, compared to last year, Fall 2012



# Change in RN employment in the past year

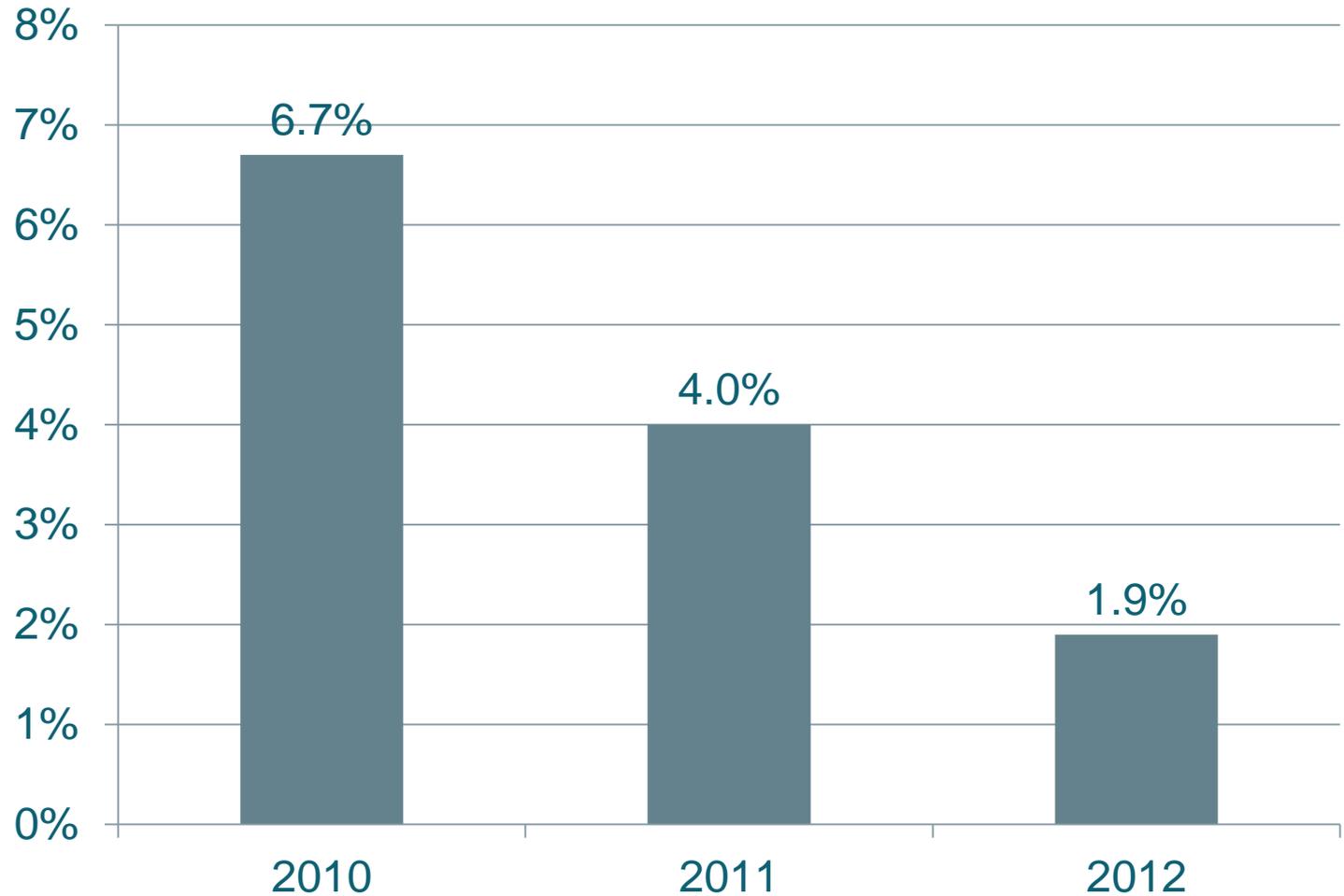


# Changes experienced in past year

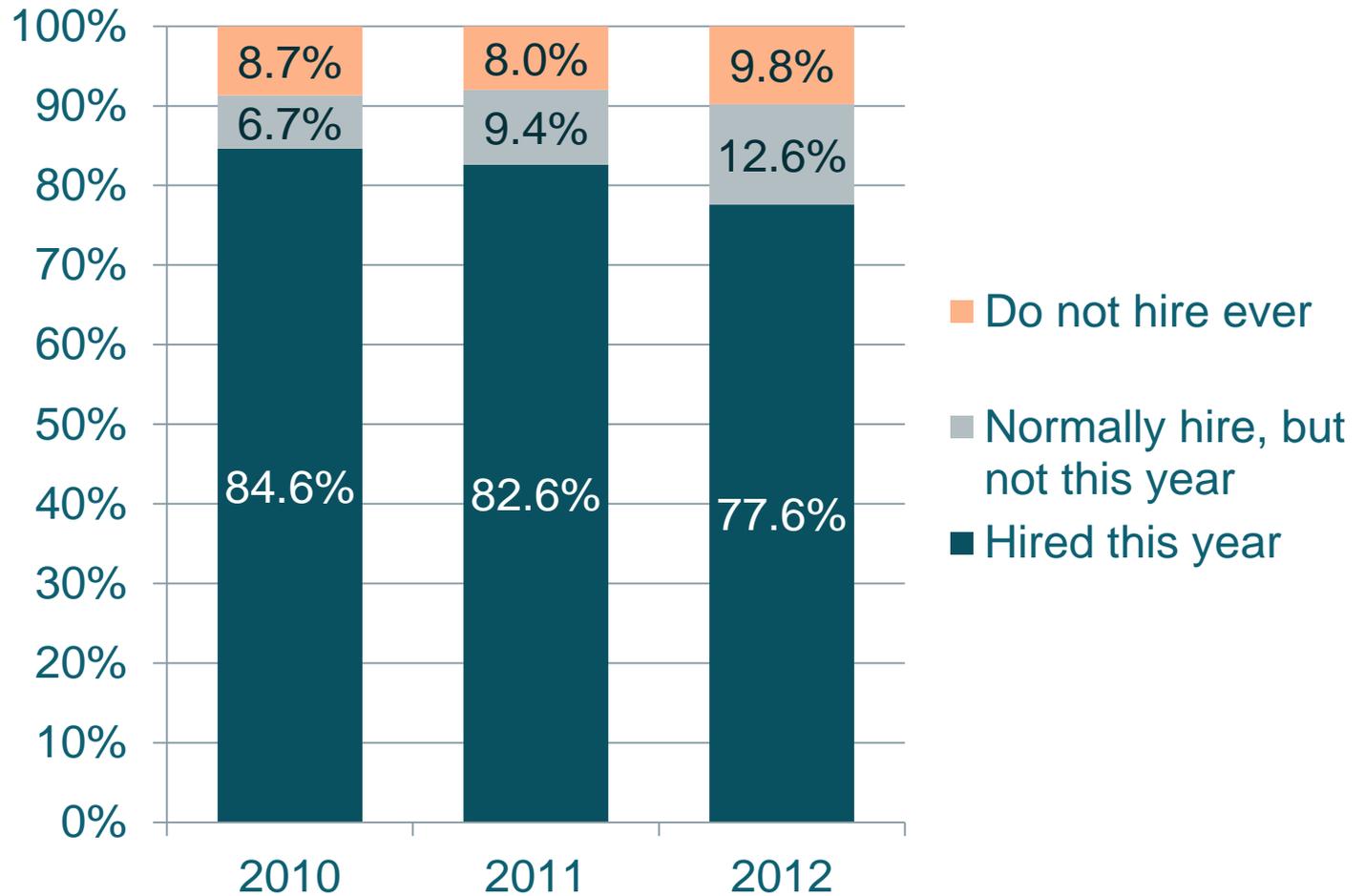


Number of responses (217 maximum possible)

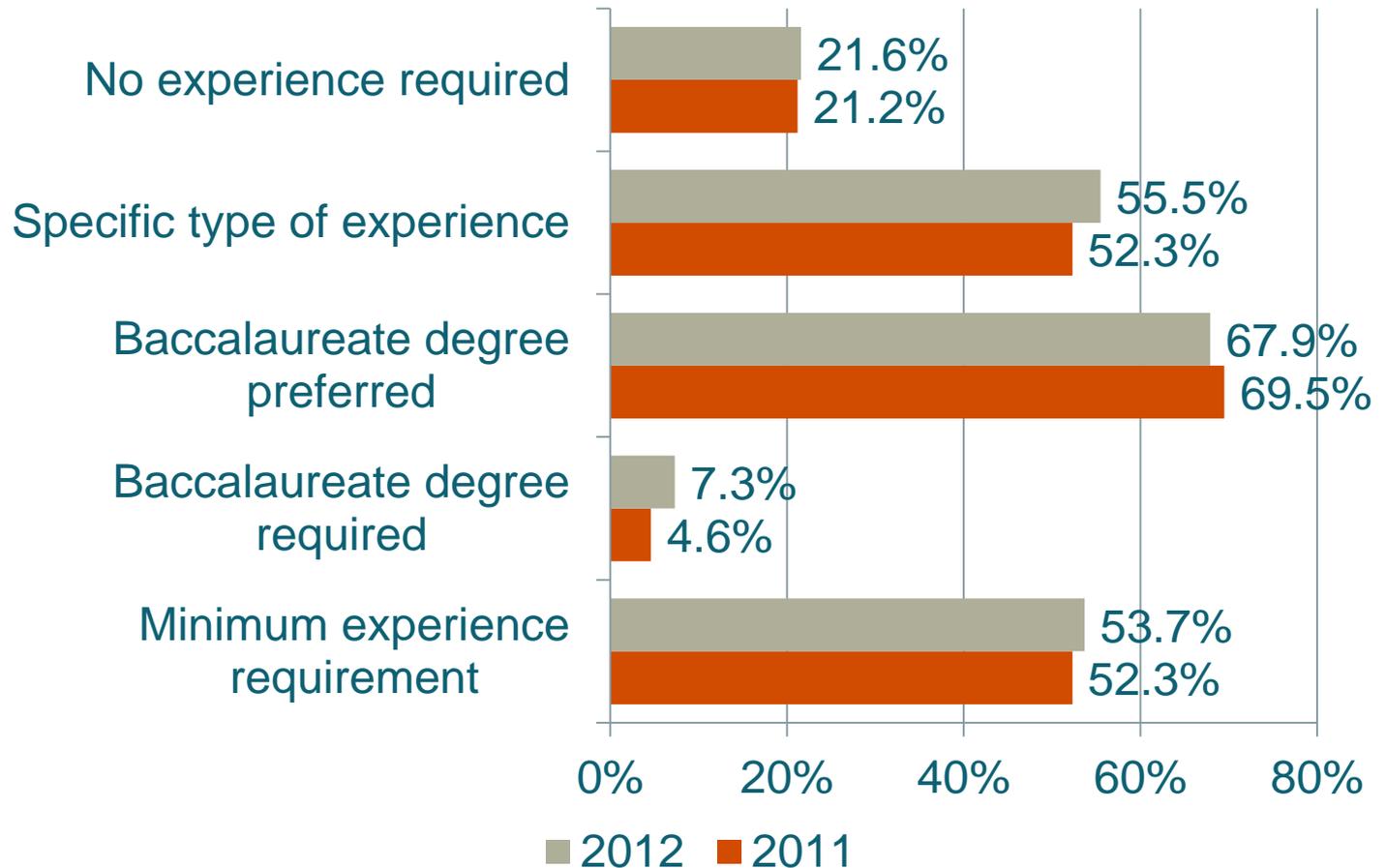
# Foreign recruitment, 2010-2012



# Hiring of newly graduated RNs, Fall 2012



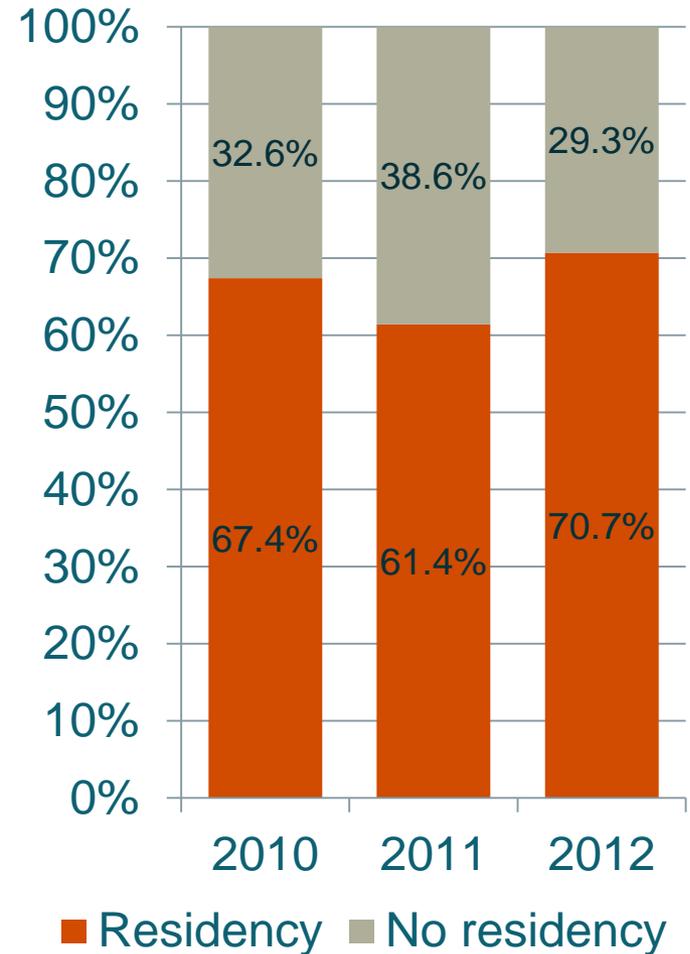
# Hiring requirements and preferences, Fall 2011 & 2012



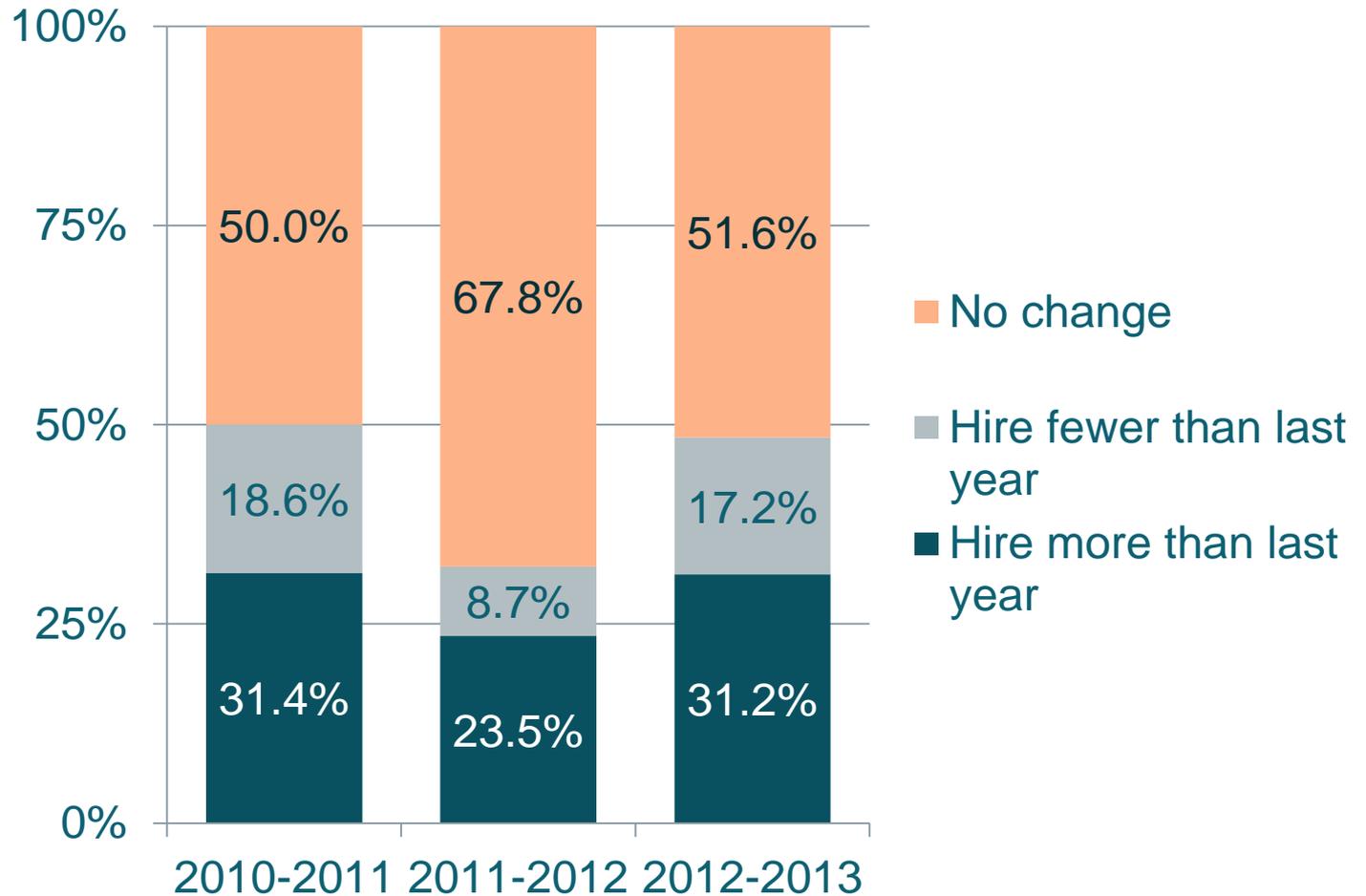
Care experience most often needed in critical care, OR, ED, L&D

# New graduate training programs, Fall 2012

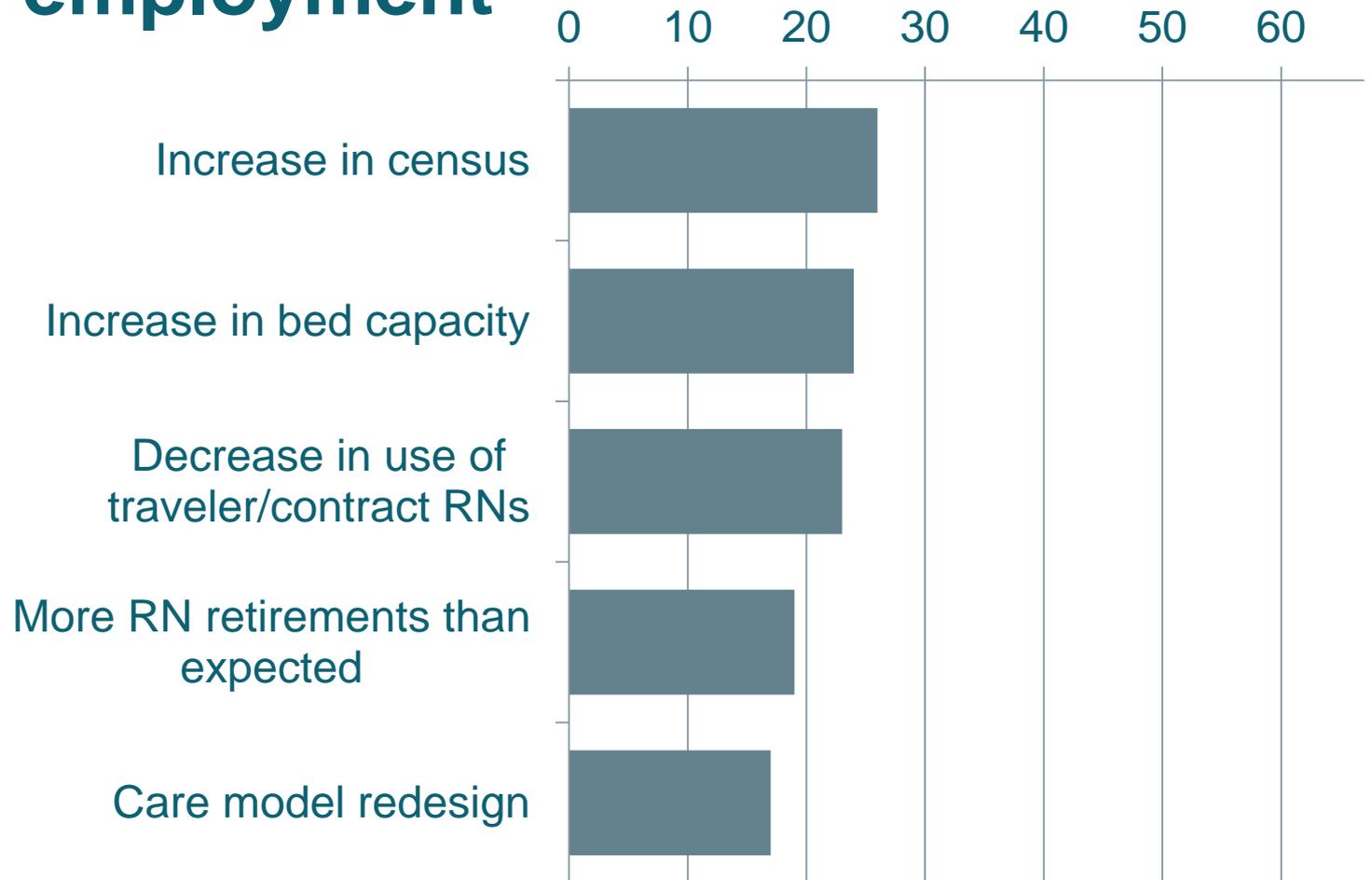
- **71% had a residency in 2012**
- **82% developed program internally**
- **Most common capacity is 20-30 new grads**
- **Most common length is 12 weeks**



# Hiring expectations

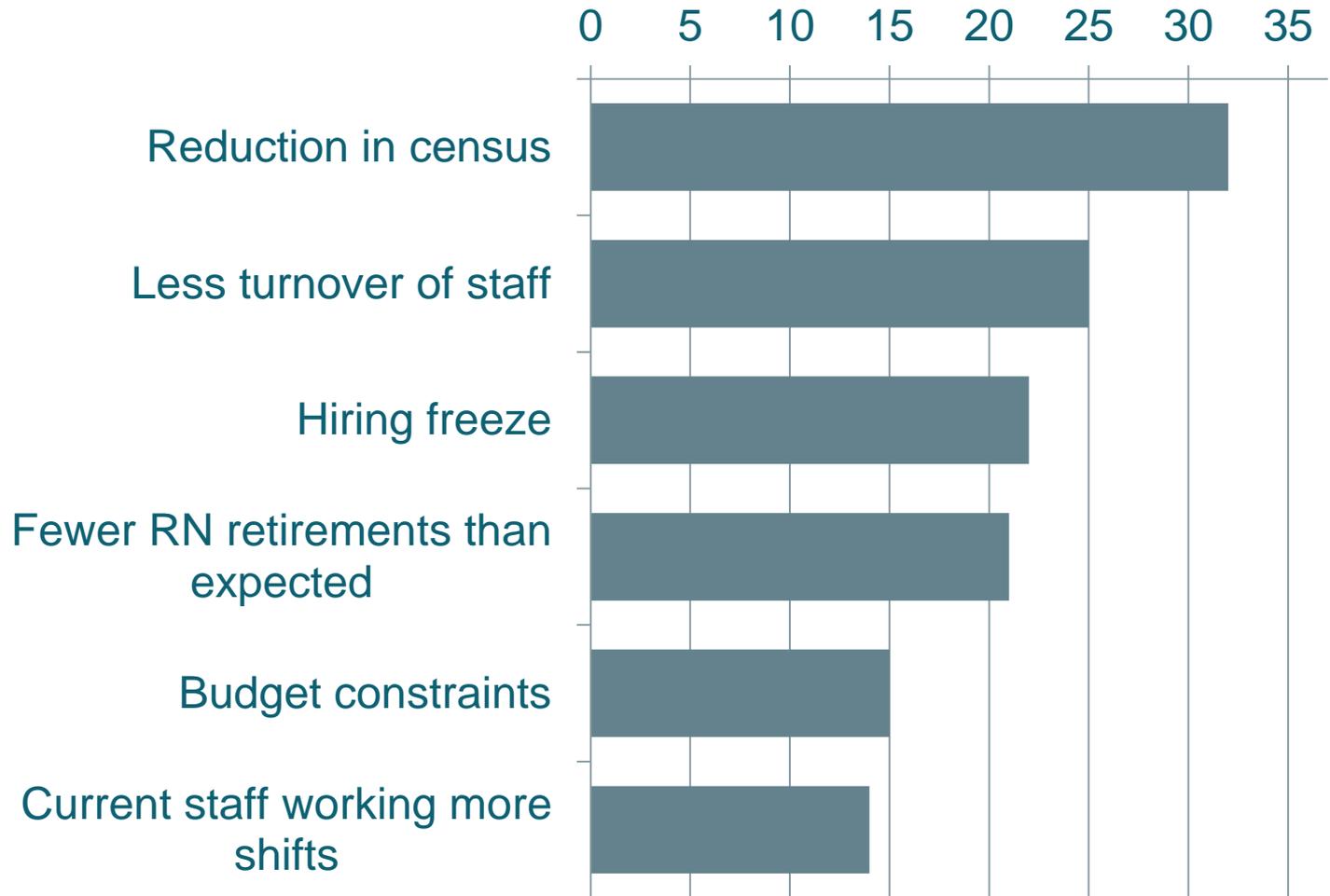


# Reasons for expected increasing employment



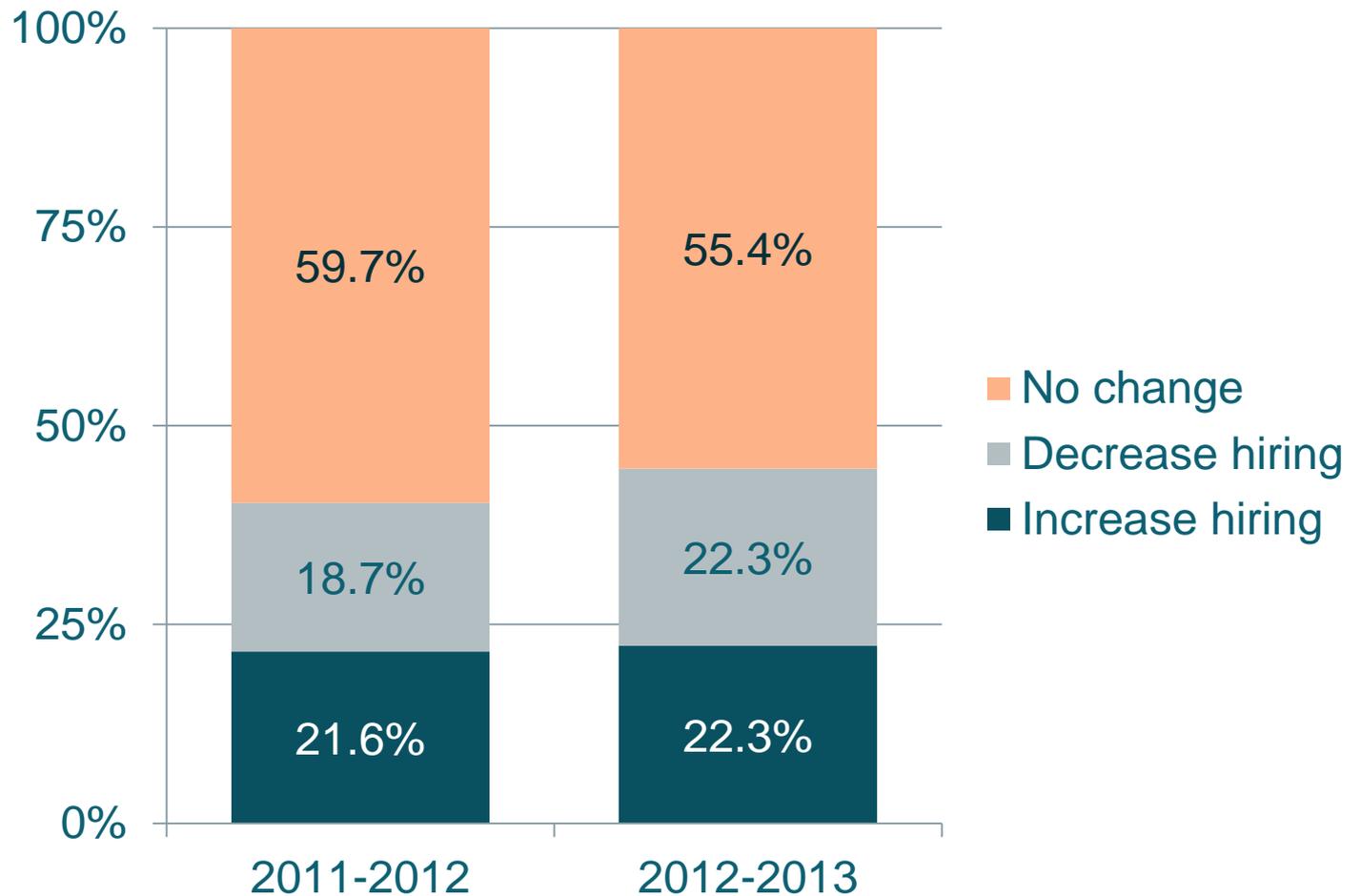
Number of responses (67 maximum possible)

# Reasons for expected decreasing employment



Number of responses (37 maximum possible)

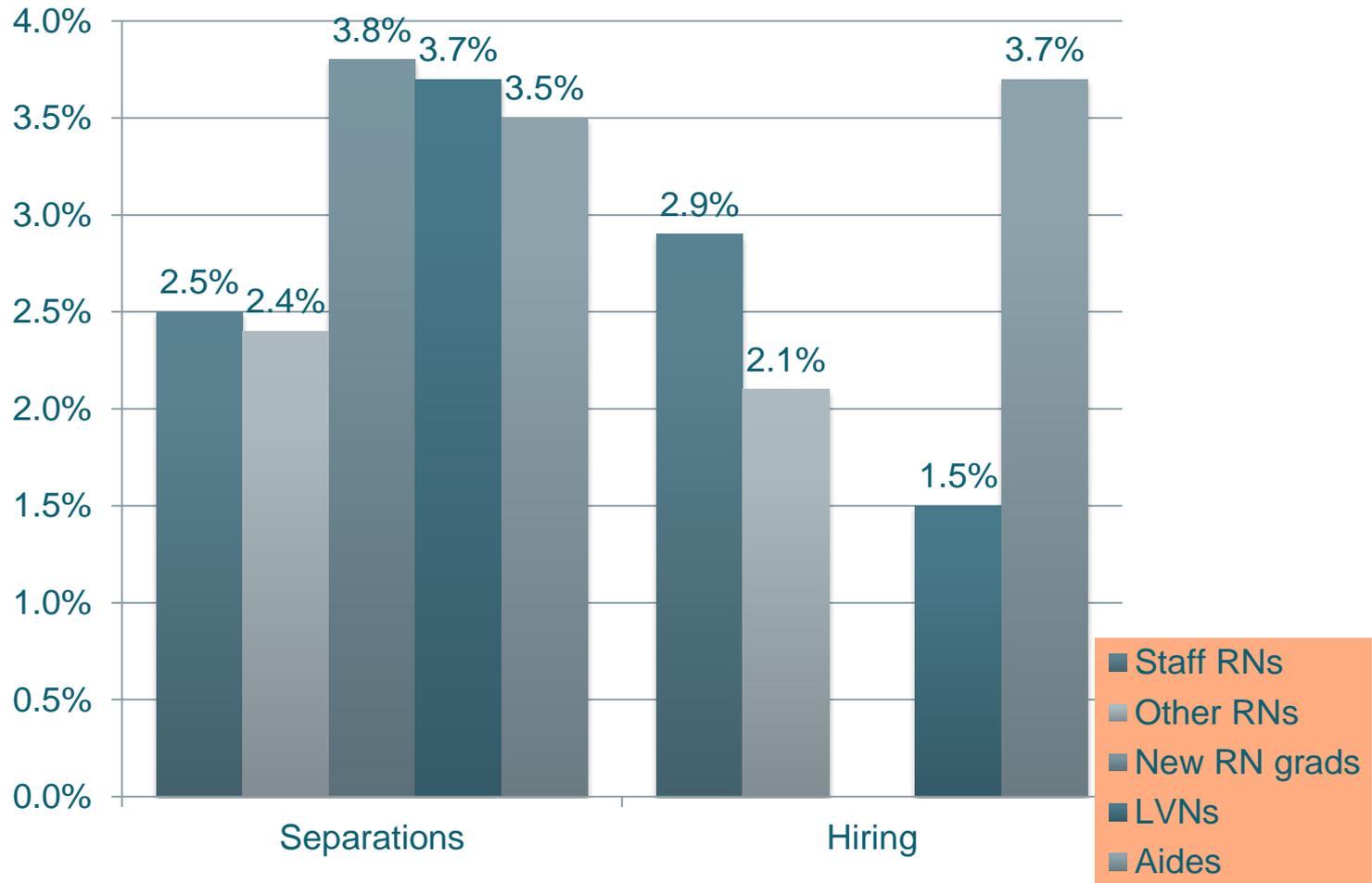
# Hiring expectations for new graduates



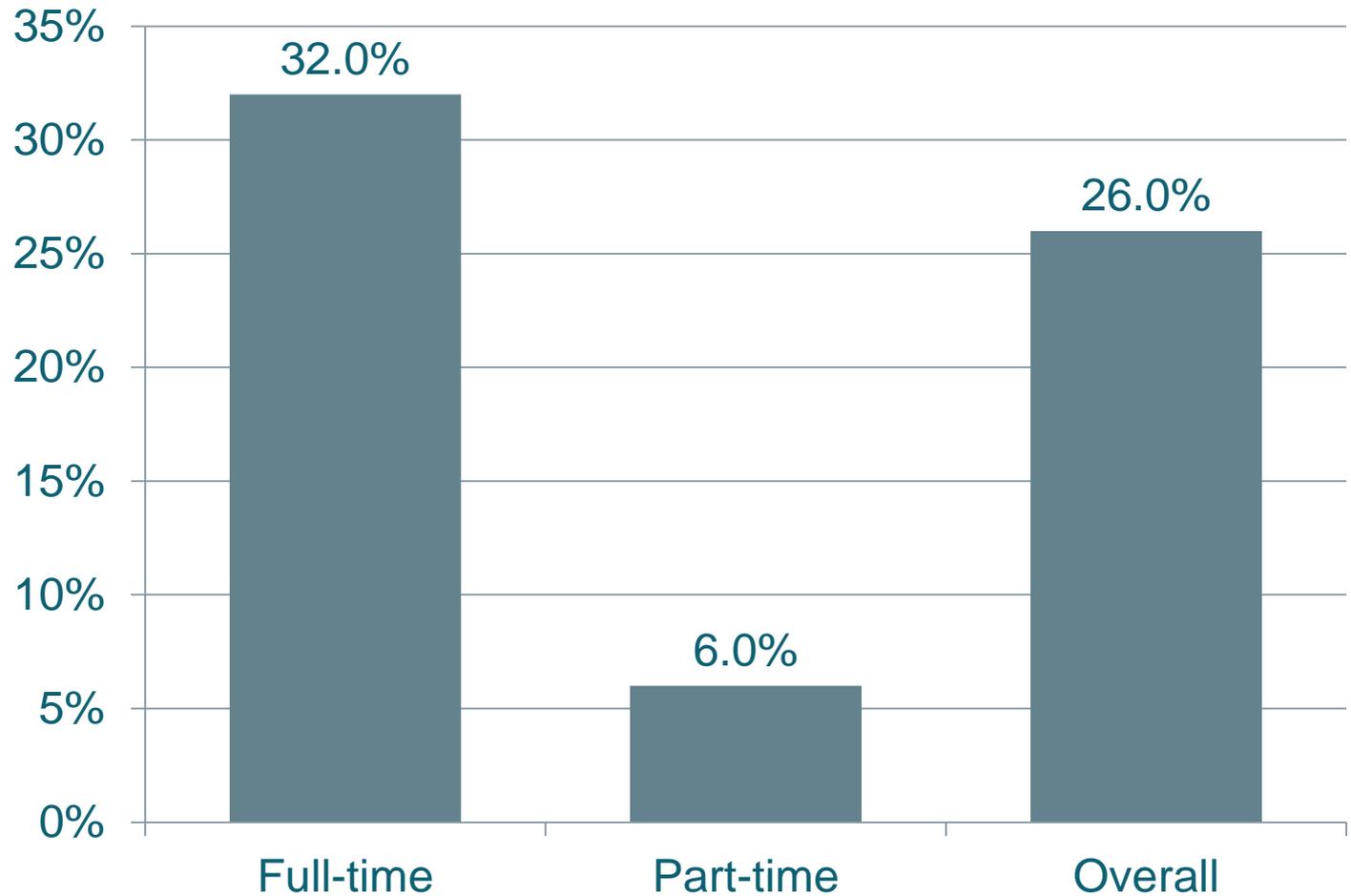
# Goals for this webinar

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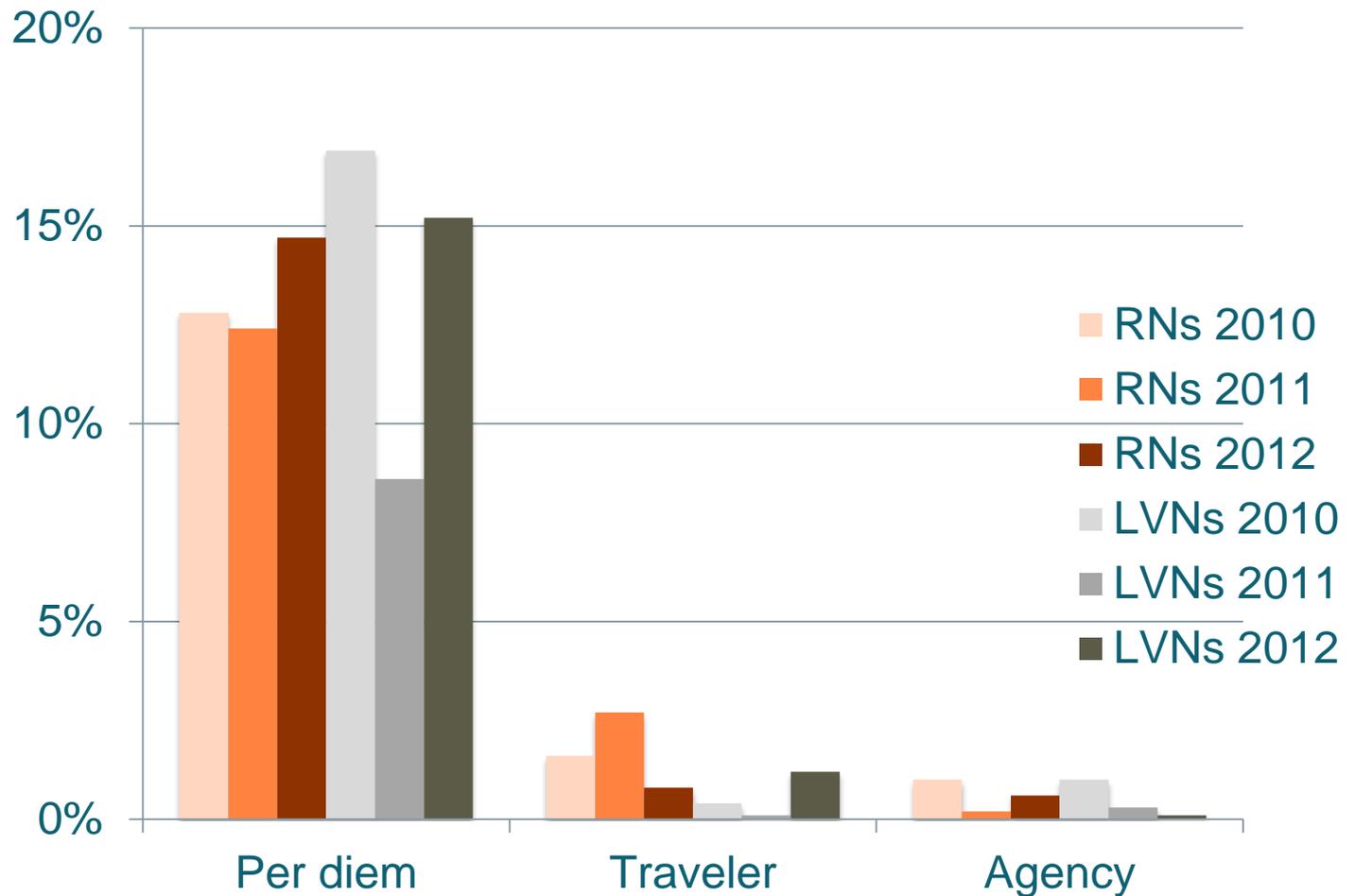
# Turnover & hiring of full-time personnel, Fall 2012



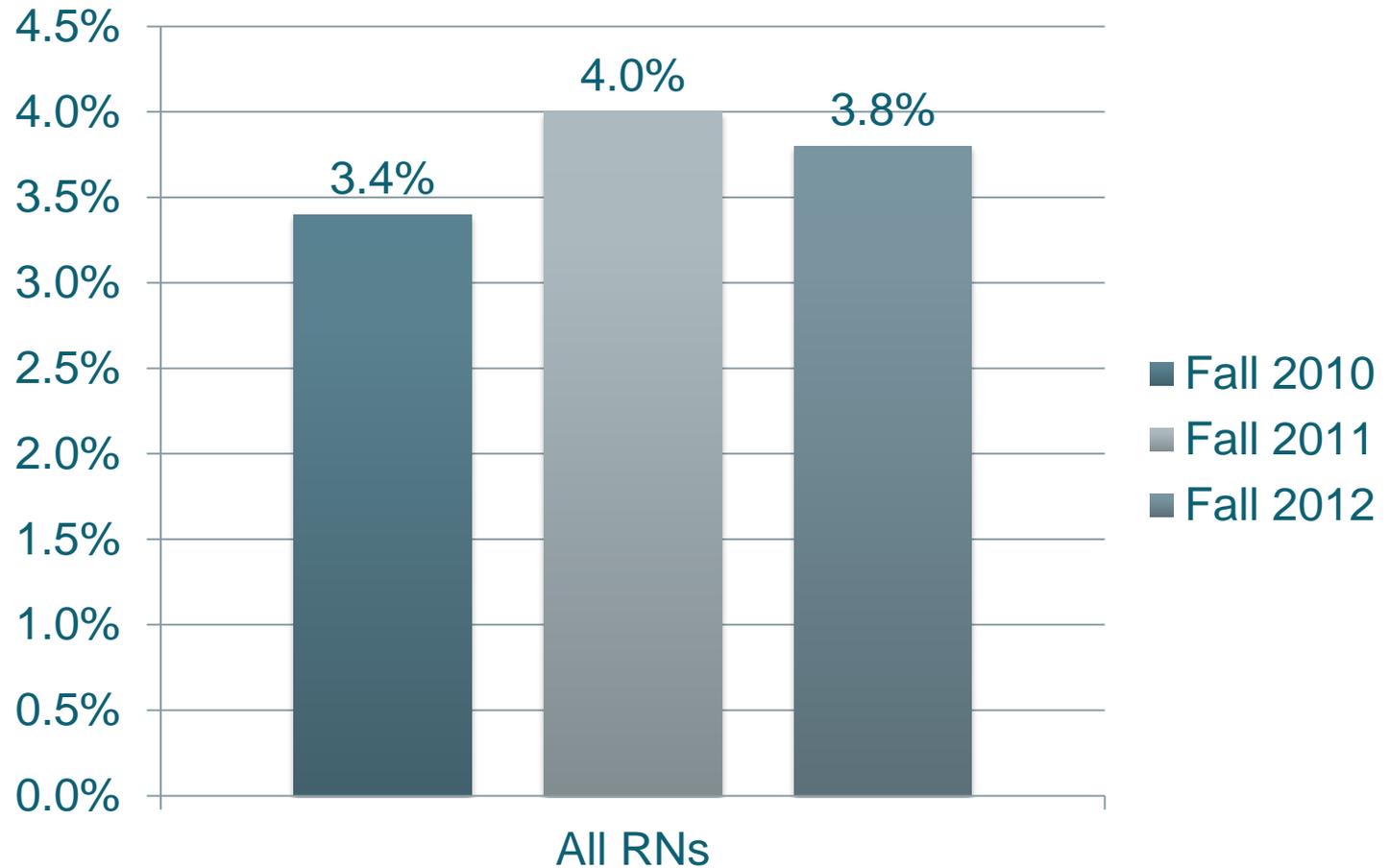
# Percent of new hires that were new graduates, Fall 2012



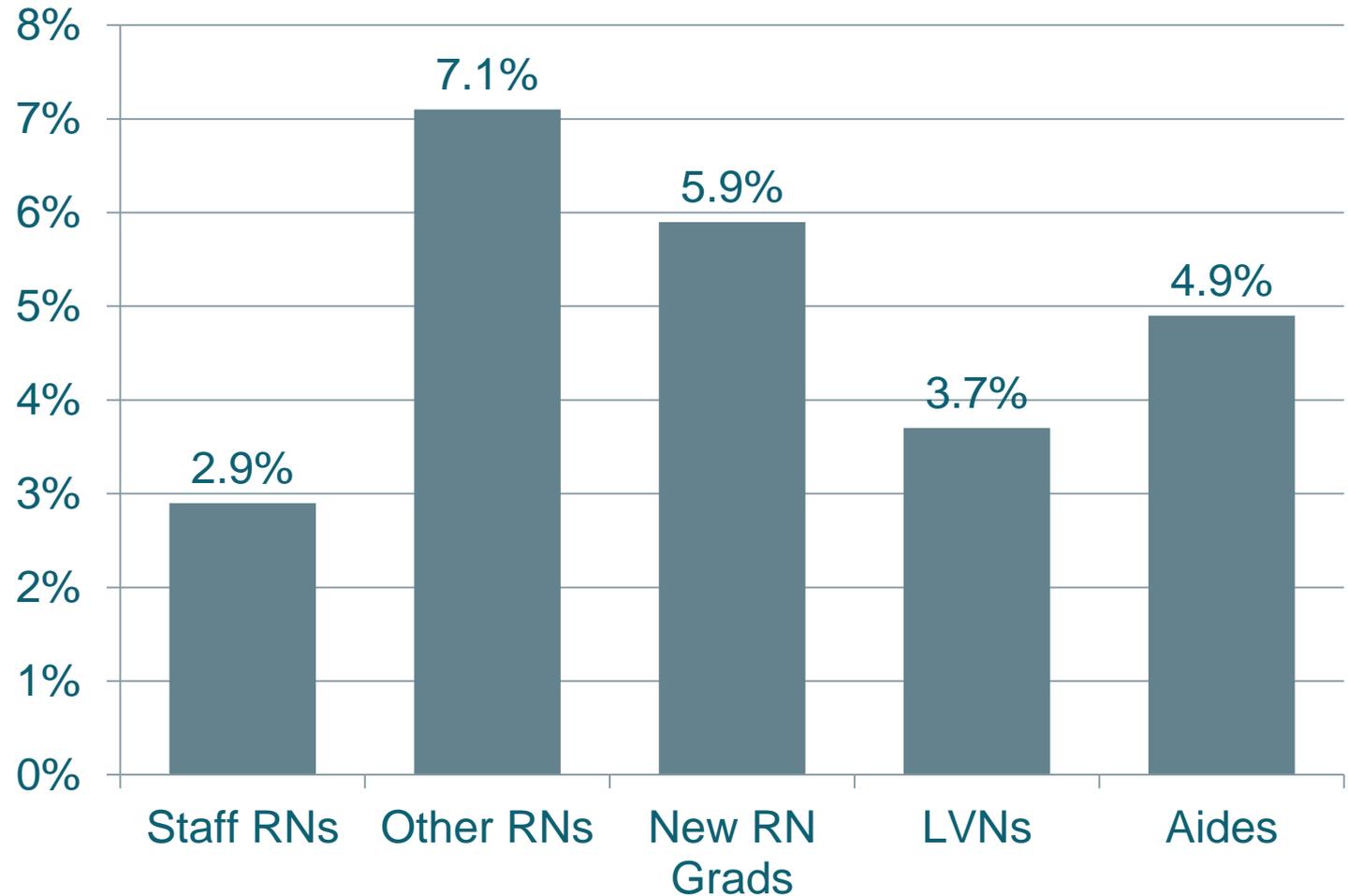
# Per diem, traveler, and agency use



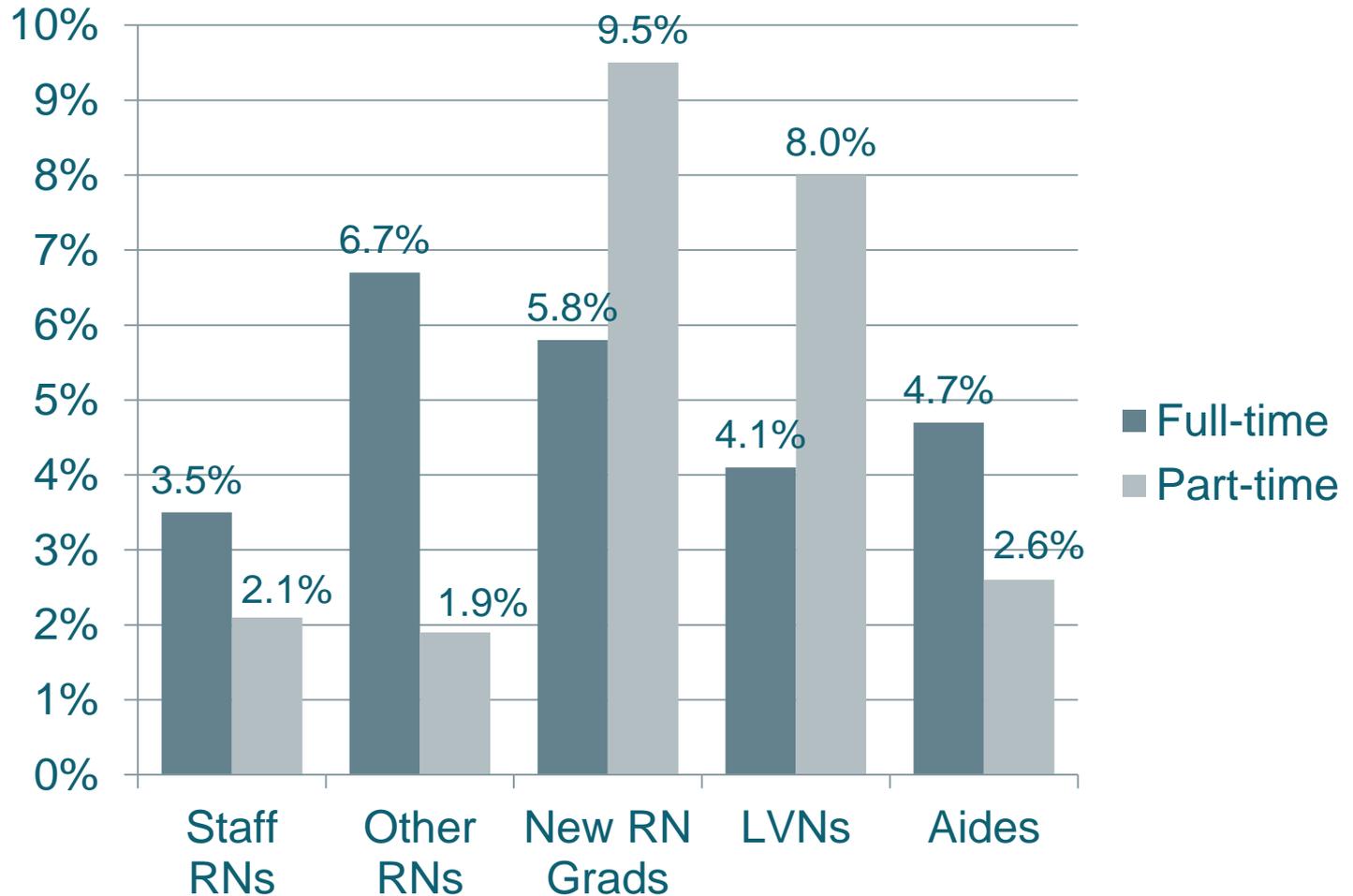
# RN Vacancies, 2010-2012



# Vacancy rates by position, Fall 2012



# Vacancy rates by part-time and full-time status, Fall 2012



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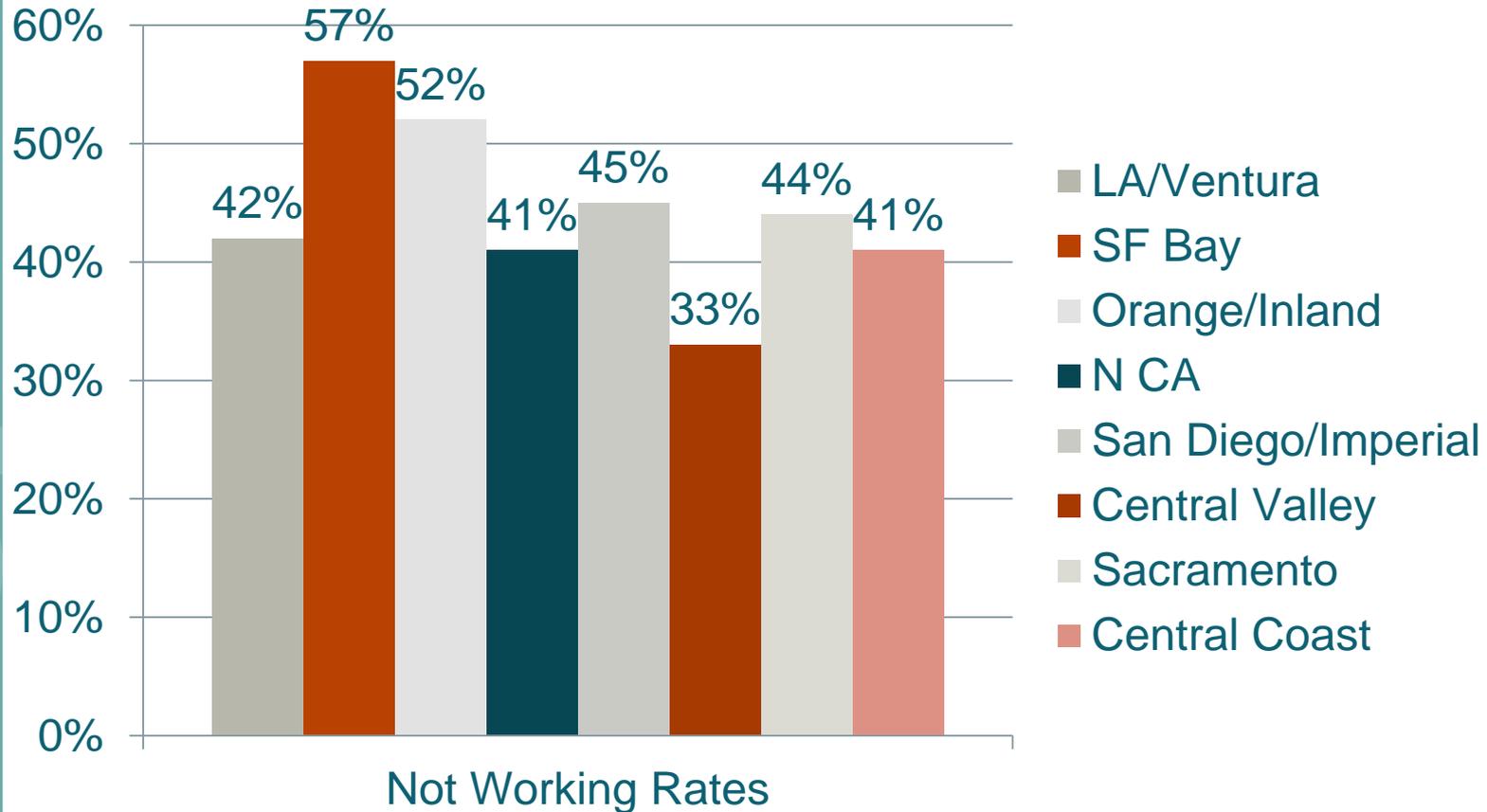
# New RN Graduate Hiring Survey

- **Statewide survey of new grads conducted in fall of 2012**
- **Collaborators:**
  - CINHC
  - UCLA School of Nursing
  - Board of Registered Nursing
  - Association of California Nurse Leaders
  - California Student Nurses Association
- **Random selection of >5,000 newly licensed RNs in CA between September 2011-August 2012**
  - Sample was mailed letters with invitation to complete web-based survey

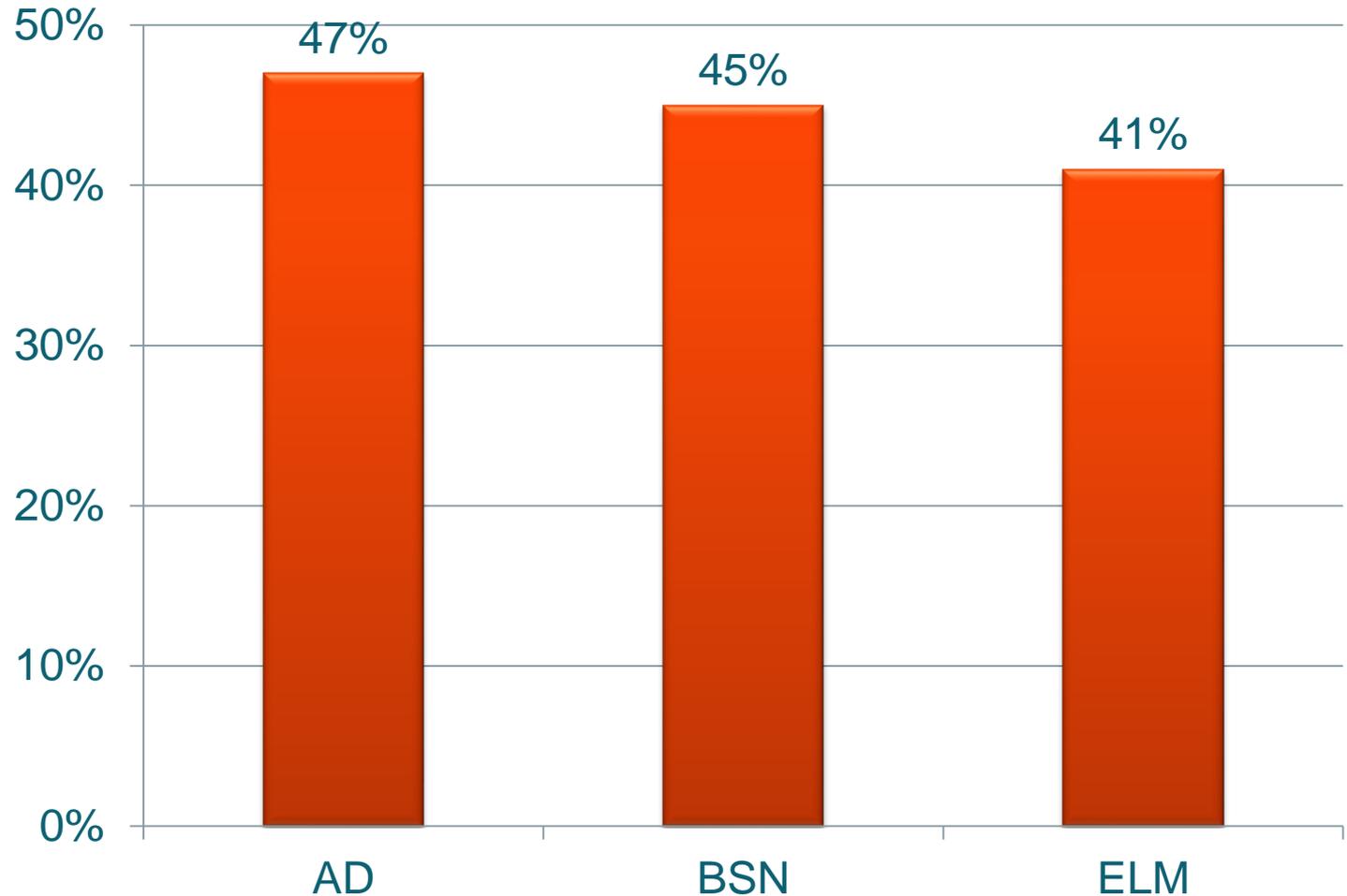
# Findings from the 2012 New RN Graduate Hiring Survey

- **46% were not yet employed as an RN**
  - Consistent with survey from National Student Nurses Association in Sept 2011 – 45% unemployed
  - American Association of Colleges of Nursing survey in 2012 (BSN degree only) – 43% unemployed

# Regional variation in unemployment



# Unemployment varies by education



# Why are they not employed?

- **92% no experience**
- **55% no position available**
- **35% not having BSN**
- **7% out of school too long**

# For those employed...

- **53% employed within 3 months**
- **65% reported working in “job of choice”**
- **76% are working full time**
  
- **Employment settings:**
  - 66% hospitals
  - 11% long-term care
  - 8% community-based facilities
  - 15% other

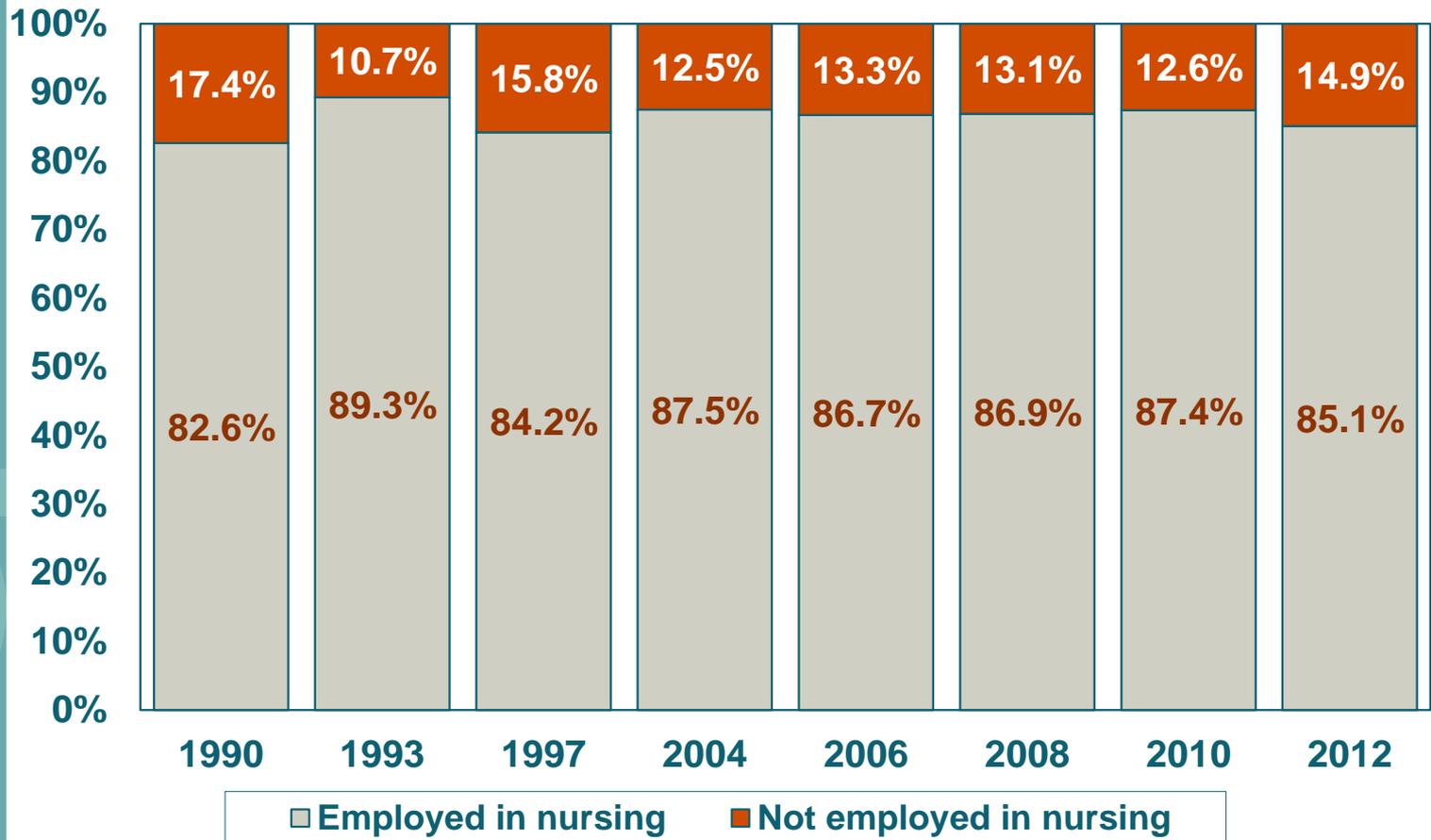
# What are unemployed nurses doing?

- **Working in non-RN position**
- **Returning to school**
- **Volunteering**

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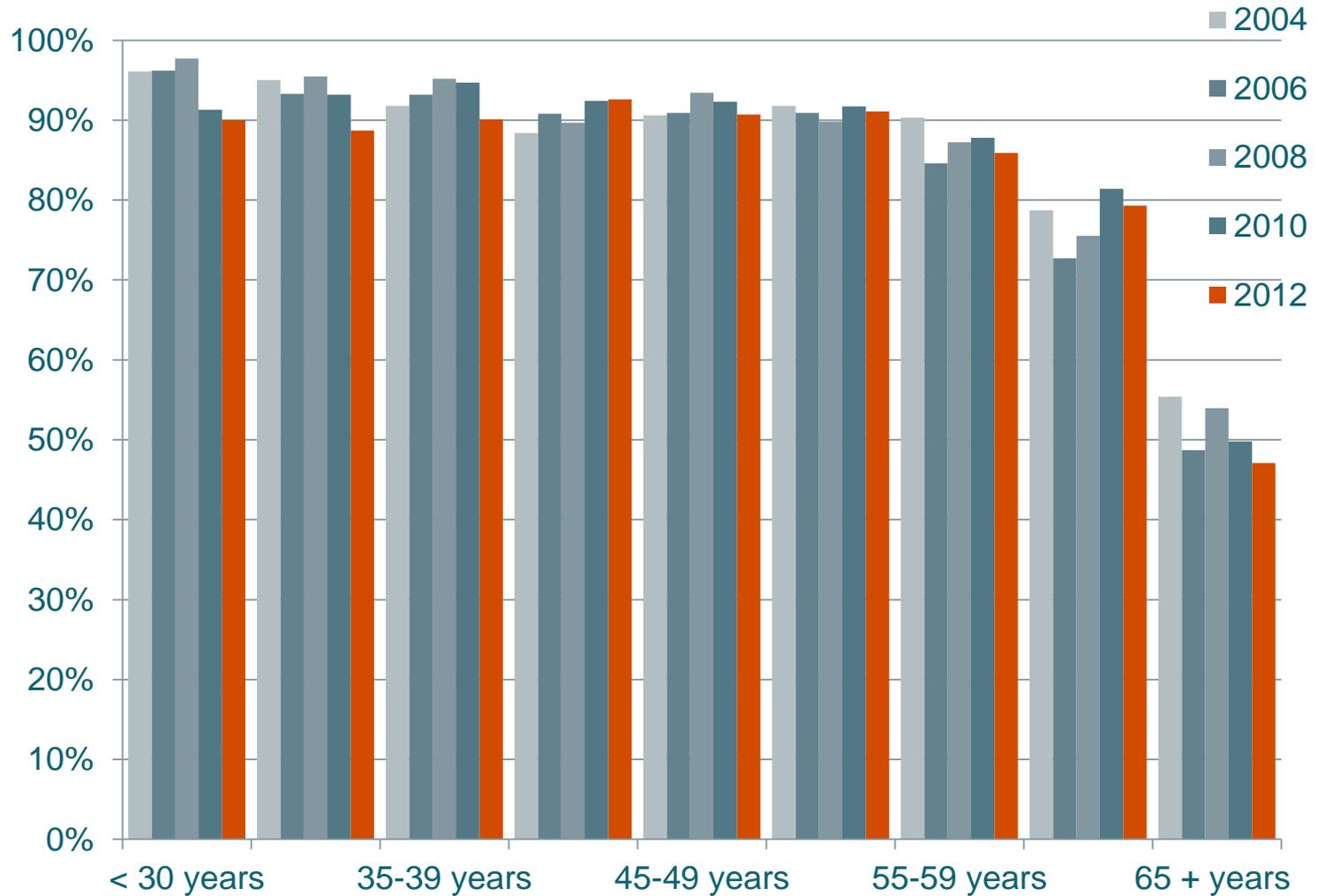
# What does the 2012 RN survey tell us about employment?



15.5% of working nurses have more than one RN job.

Source: California Board of Registered Nursing Survey of RNs, 2012

# Share of RNs employed in nursing by age



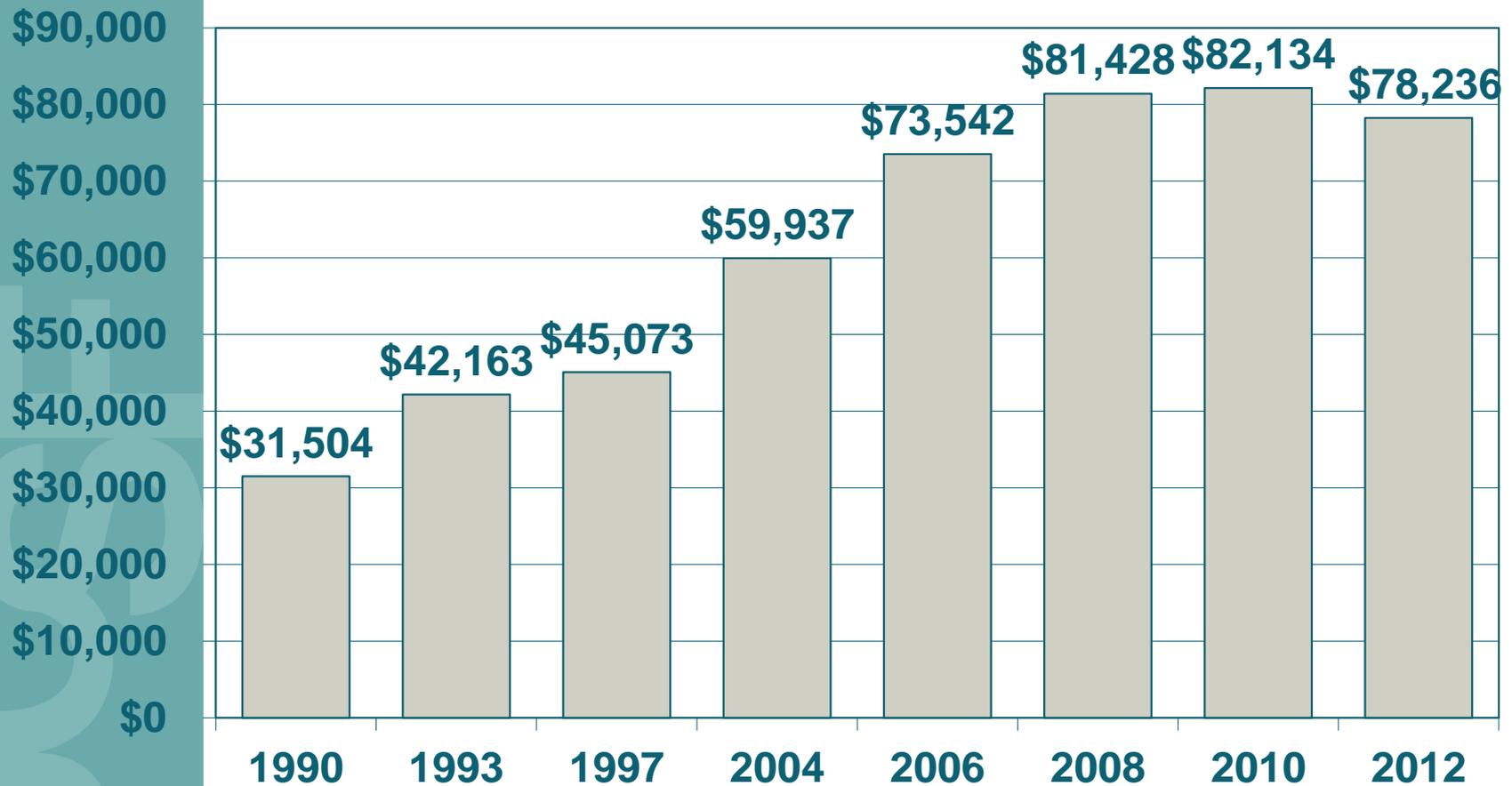
Source: California Board of Registered Nursing Survey of RNs, 2012

# Reasons for not having RN job

*(% reporting important or very important)*

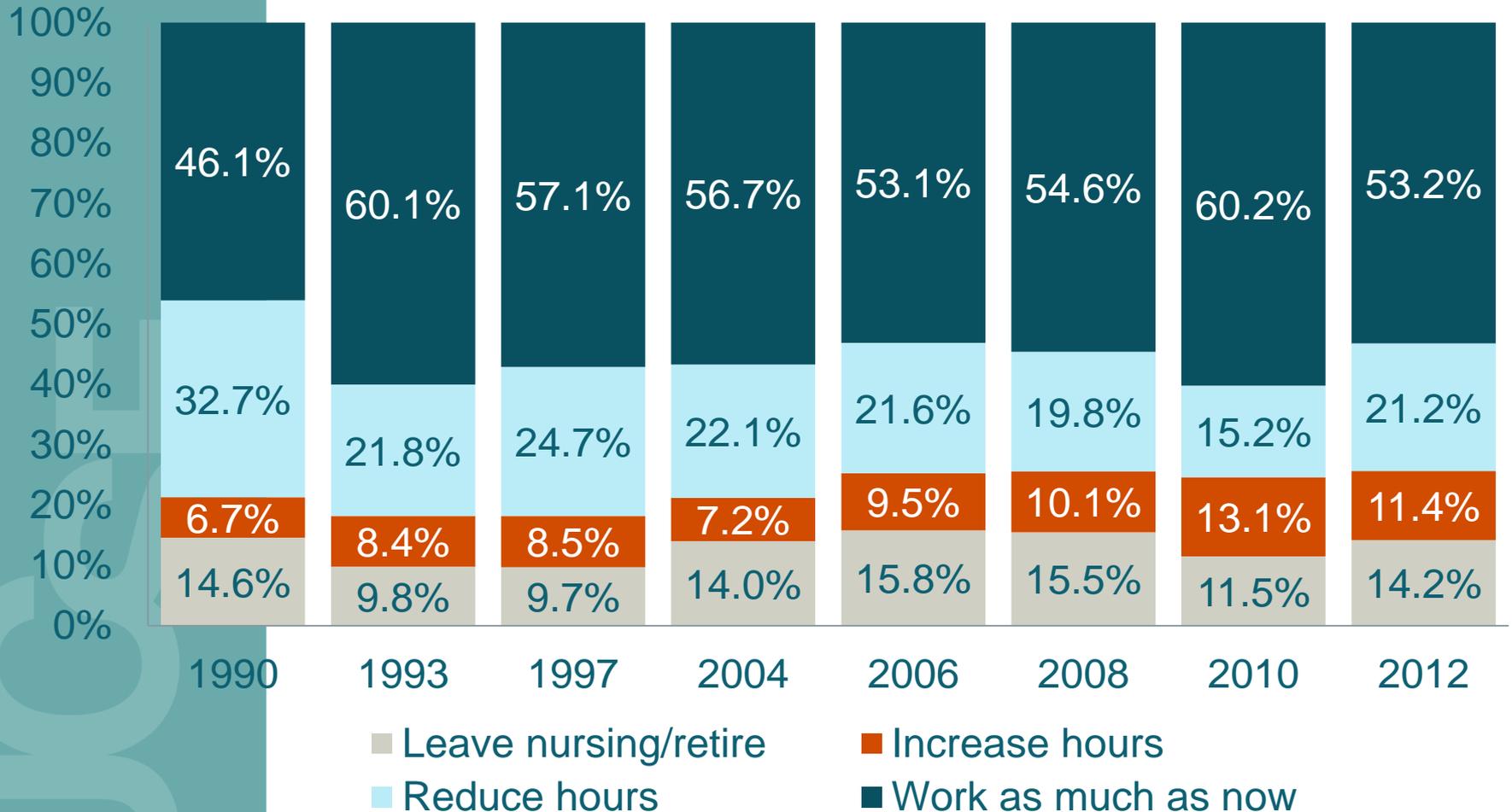
|   | <b>2008</b> | <b>2010</b> | <b>2012</b> | <b>Under 55 years</b> | <b>55 years and older</b> |
|---|-------------|-------------|-------------|-----------------------|---------------------------|
| <b>Retired</b>                                | 32.4%       | 34.9%       | 35.9%       | 8.0%                  | 52.2%                     |
| <b>Childcare responsibilities</b>             | 25.8%       | 21.9%       | 18.5%       | 36.9%                 | 7.8%                      |
| <b>Other family responsibilities</b>          | 33.8%       | 29.7%       | 23.8%       | 34.0%                 | 17.8%                     |
| <b>Stress on the job</b>                      | 47.5%       | 35.7%       | 32.2%       | 35.3%                 | 30.4%                     |
| <b>Salary</b>                                 | 27.8%       | 20.1%       | 20.1%       | 26.0%                 | 16.6%                     |
| <b>Inconvenient schedules in nursing jobs</b> | 26.9%       | 19.9%       | 23.6%       | 29.3%                 | 20.3%                     |
| <b>Difficult to find a nursing position</b>   | 8.1%        | 19.3%       |             |                       |                           |
| <b>Cannot find any RN work</b>                |             |             | 20.8%       | 35.5%                 | 12.2%                     |
| <b>Difficult to find desired RN job</b>       |             |             | 28.3%       | 40.6%                 | 21.2%                     |
| <b>Laid Off</b>                               | *           | 15.7%       | 7.8%        | 7.0%                  | 8.2%                      |

# Average income from all nursing positions



Source: California Board of Registered Nursing Survey of RNs, 2012

# Plans for next 5 years for working RNs



Source: California Board of Registered Nursing Survey of RNs, 2012

# What do Deans & Directors think is happening?

*Deans' estimates of the percent of grads from the past year in each employment setting*

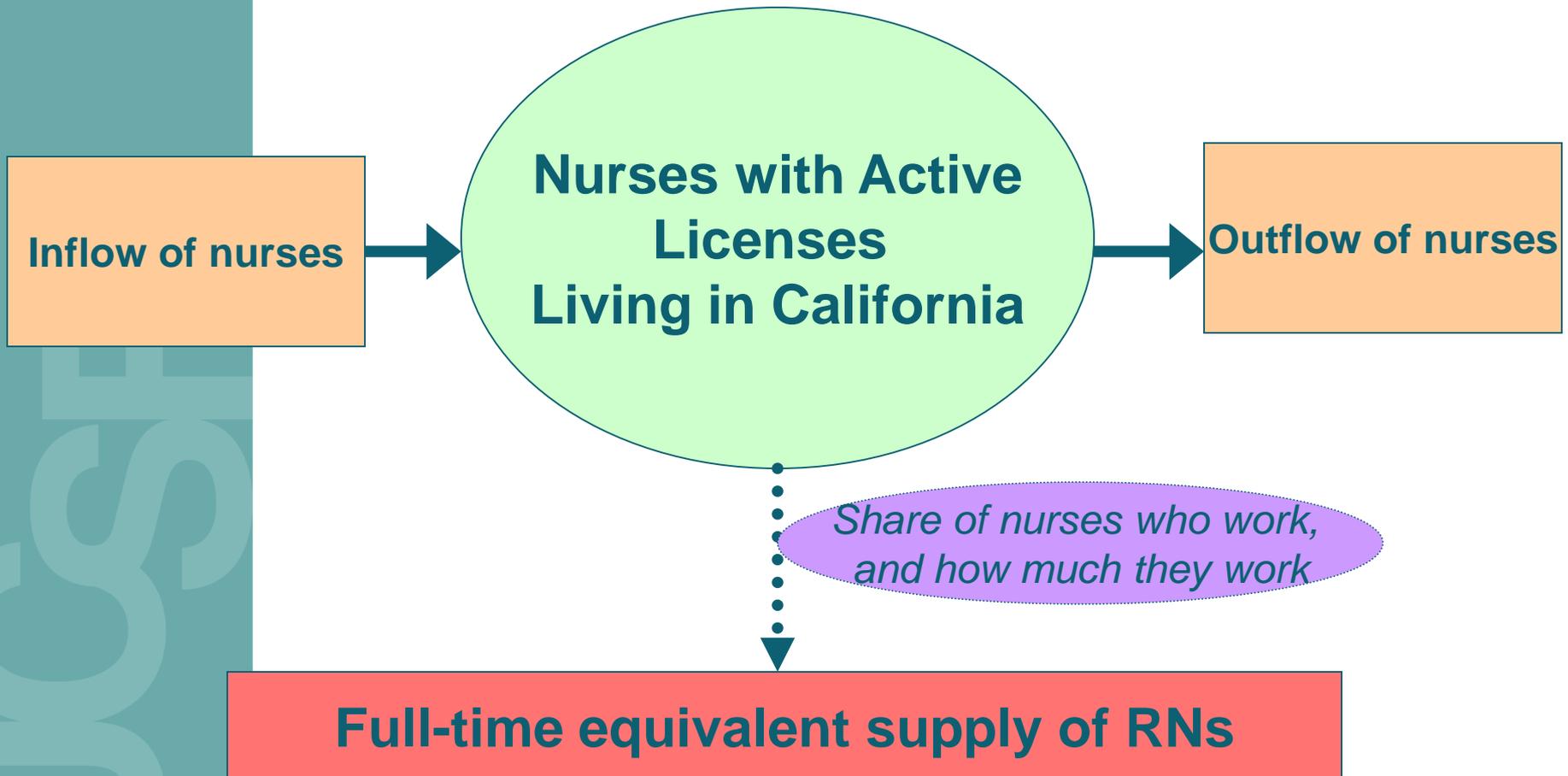
| Type of degree     | 2008-2009 | 2009-2010 | 2010-2011 | 2011-2012 |
|--------------------|-----------|-----------|-----------|-----------|
| Hospital           | 71.4%     | 59.0%     | 54.4%     | 61.1%     |
| Long-term care     | 8.4%      | 9.7%      | 7.8%      | 8.3%      |
| Comm/public health | 5.4%      | 3.9%      | 4.5%      | 3.6%      |
| Employed in CA     | 83.4%     | 81.1%     | 68.0%     | 69.6%     |

Source: California Board of Registered Annual Schools Report, 2011-2012

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# Board of Registered Nursing Forecasts of Supply



# Changes to the model

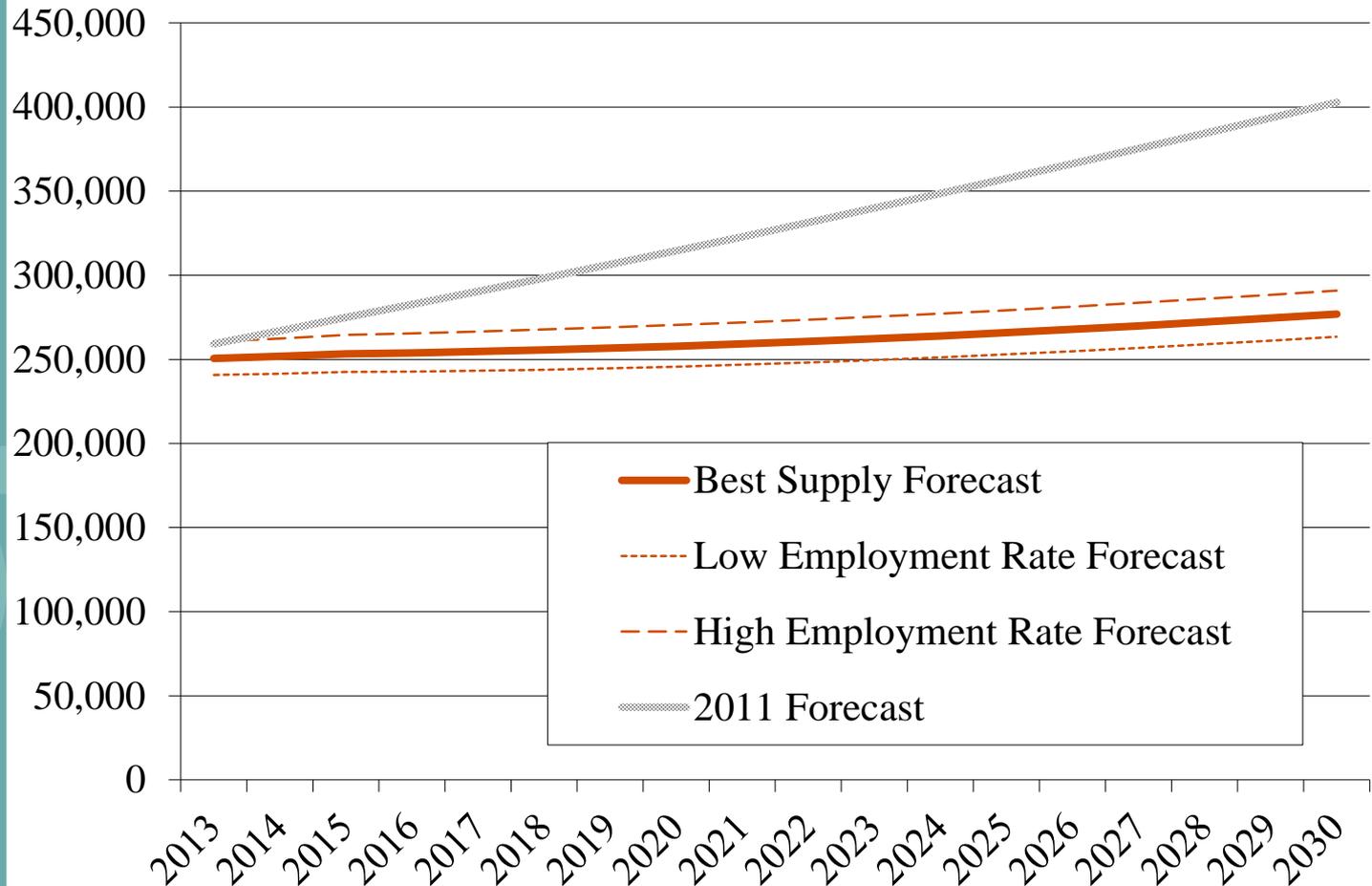
- **New data**
  - Numbers of RNs
  - Employment patterns (2012 survey)
  - Graduations (2011-2012 Annual Schools Report)
  - Endorsement, inactive transitions, lapsed license data 2011-2012
- **More reliance on BRN data**
  - State-to-state migration data from 2008 NSSRN is too old
- **Adding “high” and “low” estimates for employment rates**
  - High = highest rate for each age group in 2008, 2010, or 2012
  - Low = lowest rate for each age group in 2008, 2010, or 2012

# How do the numbers compare with the 2011 forecasts?

- Graduations are expected to drop in 2015-2016
- Fewer graduates projected than in the 2011 forecast

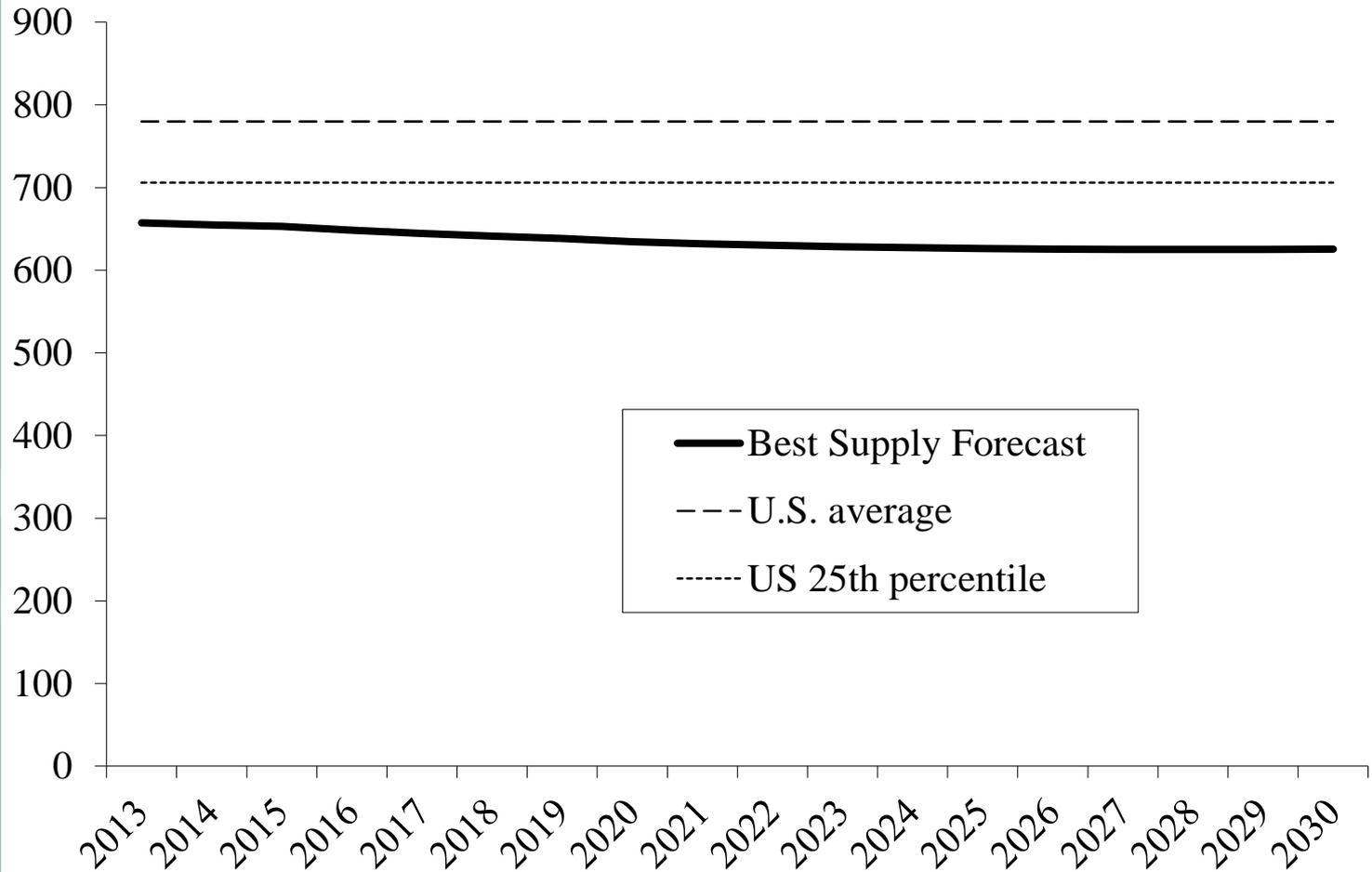
|           | New enrollment | Projected enrollment from 1 yr | Projected enrollment from 2 yrs | Graduations   |
|-----------|----------------|--------------------------------|---------------------------------|---------------|
| 2010-2011 | <b>14,228</b>  | 13,141                         | 14,835                          | <b>10,666</b> |
| 2011-2012 | <b>13,691</b>  | 13,895                         | 13,340                          | <b>10,814</b> |
| 2012-2013 |                | <b>12,948</b>                  | 13,867                          | <b>11,009</b> |
| 2013-2014 |                |                                | <b>12,601</b>                   | <b>11,176</b> |
| 2014-2015 |                |                                |                                 | <b>11,617</b> |
| 2015-2016 |                |                                |                                 | <b>10,557</b> |

# The range of supply forecasts (RN FTEs)



Source: California Board of Registered Nursing Forecasts of the RN Workforce, 2013

# Forecast of Full-time Equivalent RNs per 100,000 population

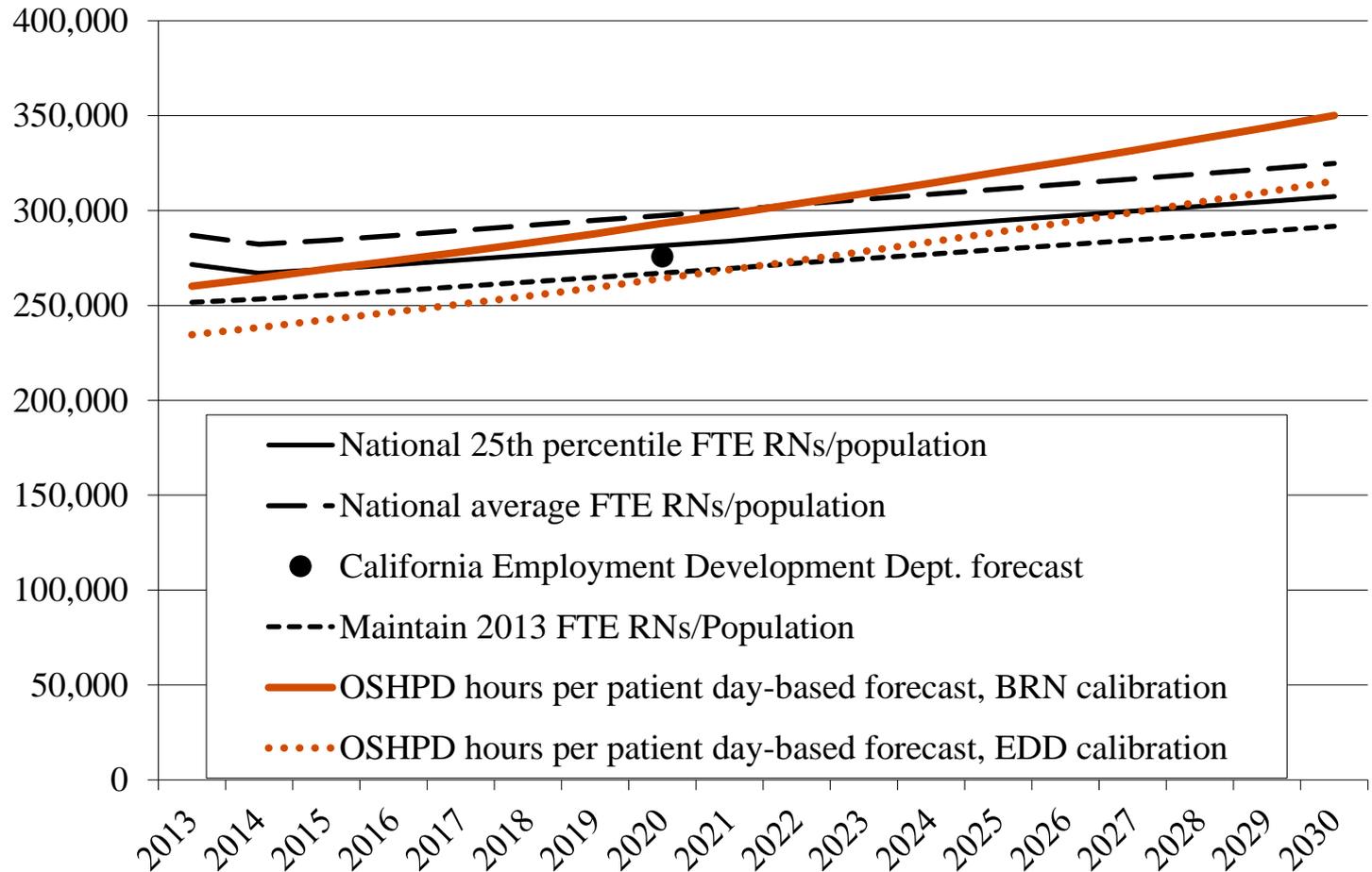


Source: California Board of Registered Nursing Forecasts of the RN Workforce, 2013

# What is demand?

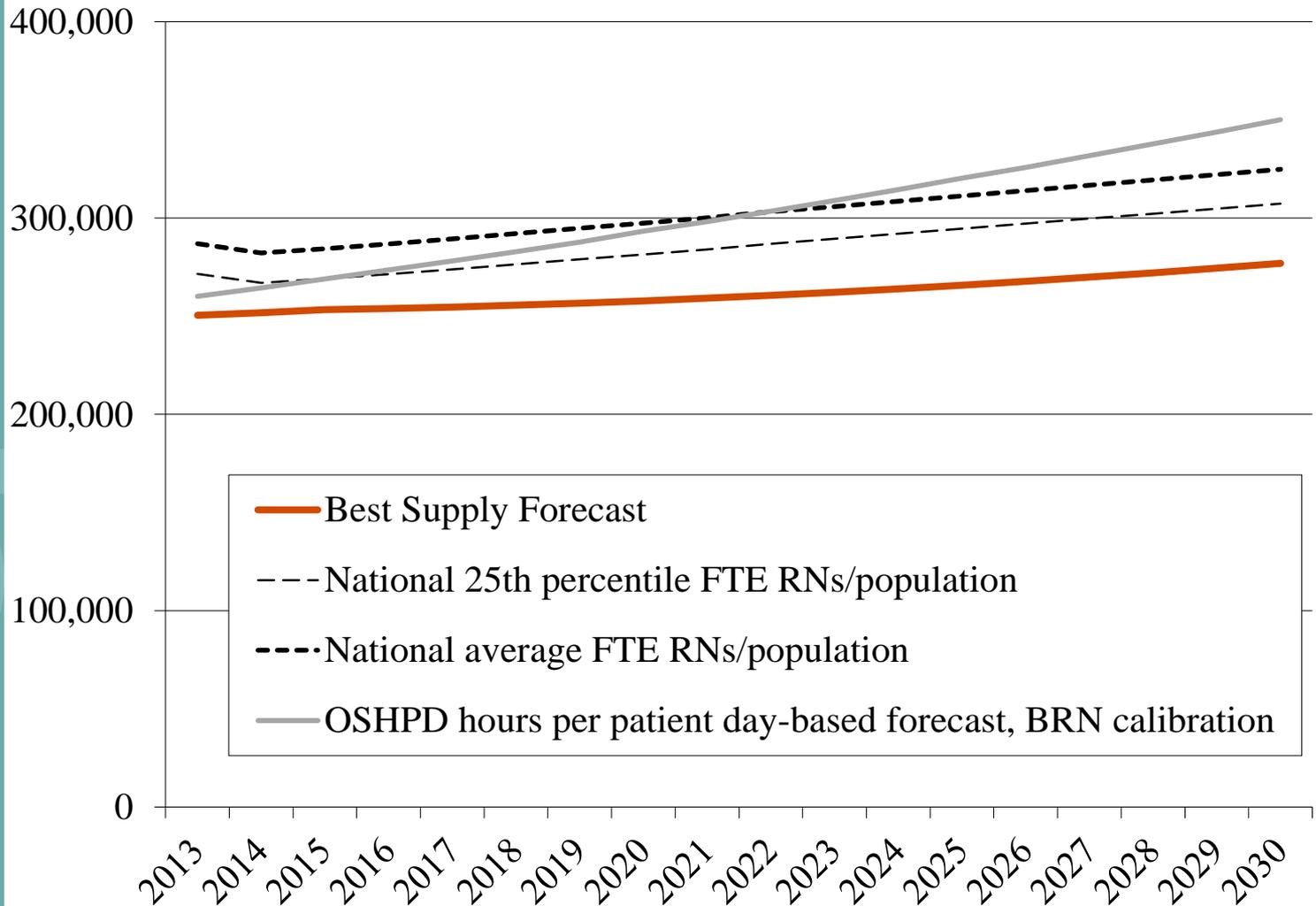
- **National benchmarks: Employed RNs per 100,000**
  - California was ranked 48<sup>th</sup> in 2008, 589 per 100,000
  - 25<sup>th</sup> percentile: 799.5 per 100,000
  - National average: 854 per 100,000
  - 50<sup>th</sup> percentile: 890 per 100,000
  - **These were adjusted to FTEs for the supply-demand comparison**
- **Bureau of Labor Statistics, forecast of 2020 demand**
  - 275,782 FTEs (was 236,400 FTEs for 2018)
- **RNs per patient day, 2011-2012 fiscal year**
  - Estimate growth in patient days based on population growth
  - Predict hospital RN demand from patient days forecast
  - Estimate overall demand as function of hospital demand

# Forecasts of RN demand



Source: California Board of Registered Nursing Forecasts of the RN Workforce, 2013

# Best supply and demand forecasts for RNs, 2013-2030



Source: California Board of Registered Nursing Forecasts of the RN Workforce, 2013

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# Implications for policy

- **How do we define shortage?**
  - Are current employment levels adequate?
  - Should California be at the national average? 25th percentile? Bottom?
  - Economic demand vs. need-based demand
- **In this economy...**
  - Demand is starting to ramp up again

# Concerns for workforce policy

- **If RN education contracts, our supply will fall far short of demand**
- **Will recent graduates who can't find work leave California permanently?**
- **Can we foster opportunities to gain on-the-job skills and to pursue additional education?**
- **What do we need to do?**
  - Stop the expected declines in RN school sizes
  - Consider growing our RN programs a bit more
  - Identify strategies to retain new graduates' skills and employ them quickly

# Check out our website!

- <http://futurehealth.ucsf.edu/SupplyDemand/Dashboard.html>

The screenshot shows a web browser window displaying the "Nursing Demand and Supply Dashboard" for September 28, 2011. The browser's address bar shows the URL: <http://futurehealth.ucsf.edu/SupplyDemand/Dashboard.html>. The dashboard features logos for UCSF, the California Hospital Association, CINHC (California Institute for Nursing & Health Care), and the Hospital Association of Southern California. The main title is "NURSING DEMAND and SUPPLY DASHBOARD".

Navigation tabs include "Nursing Supply" and "Nursing Demand". The "Nursing Demand" tab is active, showing a section titled "Demand for Nursing in California" with a bullet point: "56% of registered nurses in the state work in the acute care hospital setting." Below this is a paragraph about acute care hospitals as the primary employer and the difficulty of finding employment for new graduates. A map of California is shown with a legend for "Nursing Demand in California's Acute Care Hospitals" with "Statewide and Regional Views". The legend shows a scale from Low (green) to High (red). Data points are provided for December 2010 (2.64) and June 2011 (3.08). A text box explains that in December 2010 and June 2011, CNOs were asked to describe the RN labor market using a rank order scale of 1 to 5, where 1 is low demand, 3 is balanced, and 5 is high demand.

On the right side, there is a "Resources" section with links to the California Hospital Association, Hospital Association of Southern California, California Institute for Nursing and Health Care, Board of Registered Nursing (2010 Survey of RNs, 2009-10 Annual Schools Survey), and CA Office of Statewide Health Planning and Development. Below this is a "California News" section with three news items: "Thousands of Calif. Nurses Strike Over Benefit Cuts", "California Hospital News Roundup for the Week of September 23, 2011", and "Santa Cruz County Advances Plan for Mental Health Center".

The browser's taskbar at the bottom shows various application icons and the system tray with the date 9/28/2011 and time 11:26 PM.

# Also go to the BRN website

- Forms → Publications

Board of Registered Nursing - Publications - Windows Internet Explorer

http://www.rn.ca.gov/forms/pubs.shtml

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  - [2009-2010 Data Summary for Pre-Licensure Nursing Programs](#)
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**Related Links**

- Health Care Related State Agencies

Internet | Protected Mode: On 100%

11:28 PM  
9/28/2011

# Available from the BRN website

- **Annual Schools Report**
  - Public-use Excel workbook to summarize data by region, type of program...
- **RN Surveys (every 2 years)**
  - Full reports
  - Link to a webpage with summary data, and ability to get regional and other cuts of the data
- **RN Forecasts**
  - Full reports
  - Regional reports when we have them
- **Other studies**

# What is happening next?

- **UCSF and HASC are continuing our collaboration**
  - HASC does quarterly surveys of HR directors
  - UCSF does annual CNO surveys
- **The 2012 BRN Survey of RNs report will be published soon**
- **The 2012-2013 BRN Annual Schools Survey will be sent in October**

**Questions?**

**Thoughts?**

**Ideas?**

**Perspectives?**